ABSTRACT

Modern e-learning tools offer great potential for instructors to develop innovative pedagogies. Based on cognitive load theory, this research proposes an information technology supported pedagogy to teach mobile programming. With the proposed methodology, students record their hands-on programming exercises when learning from worked examples. As an effective approach to improve learning performance, this method can also be applied in other similar teaching scenarios.

KEYWORDS: Cognitive Load Theory, Technology Acceptance, Worked Examples

INTRODUCTION

Teaching computer programming is always a difficult task. Many students are overwhelmed when they start to learn new terminologies, concepts and development tools. Instructors have been trying various ways in the effectively teaching of programming languages (Moons & De Backer, 2013). As one important application of cognitive load theory, learning from worked examples is an effective approach in learning computer programming languages (Abdul-Rahman & du Boulay, 2014; Renkl & Atkinson, 2003). This pedagogy has been widely applied in class teaching. The worked example method enables students to quickly grasp major points of theories and learn basic skills. Compared with other methods like problem solving, the use of worked examples is especially effective in the initial stage of learning (Renkl & Atkinson, 2003). For example, students are required to follow a step-by-step tutorial to enter, test and run programming code in a computer lab, so they can quickly learn basic programming structures and master the use of development tools.
Instructors can easily apply worked example pedagogy, such as assigning hands-on exercises, in face-to-face classes. However, it is difficult for instructors to assign worked examples to students as their homework, since instructors cannot evaluate the learning performance if all students repeat the same procedure and get the same result. Here, our proposed method allows instructors to evaluate students' efforts by watching recordings of their working process. The working process is recorded using an on-screen activity recording tool, Camtasia relay (www.techsmith.com). By watching submitted video clips, instructors can easily identify problems that students have in their working process, and provide more specific and effective advising to students. This proposed method is originally designed for the teaching of mobile programming, but it can be easily adapted to other online or on-campus teaching.

The paper is organized as follows. First, we review the principle of cognitive load theory and technology acceptance studies. Second, we explain the methodology of our proposed research. Third, we analyze the collect data. Finally, we discuss the results and develop recommendations.

BACKGROUND KNOWLEDGE

Cognitive Load Theory and Applications

In human minds, working memory is the place where a learning activity occurs. According to cognitive load theory (Sweller, 1994), the cognitive load of a learning task consists of two parts, the intrinsic cognitive load and the extraneous load. The intrinsic cognitive load is determined by the nature of learning materials, but the extraneous cognitive load is determined by the presentation of the learning. Further, the germane cognitive load is the cognitive effort that a learner can really spend on learning. Therefore, an effective teaching pedagogy should consider balancing various cognitive loads that a learning task demands to a person. Cognitive load theory provides guidelines to course design and instructions. The specific effects developed from cognitive load theory include goal-free effect, worked example effect, completion problem effect, split-attention effect, modality effects, redundancy effect, and variability effect (Sweller, Merrienboer, & Paas, 1998):

- **Goal-free effect**: the goal-free effect is opposite to conventional means-end analysis, in which the problem solver starts from the given state and search all steps to reach a pre-determined goal. With the goal-free strategy, the learner starts from the given states and find possible results without any specific goal in mind (Sweller et al., 1998).

- **Worked example effect**: studying worked examples is proved an effective method to facilitate knowledge learning in many domains. By studying worked examples, learners can quickly build schemas in their minds with less cognitive load since they don't need to study and search many steps in the problem solving process. (Sweller et al., 1998).

- **Completion problem effect**: with the completion problem, learners are given a partially completed solution and are required to work on missing parts. This method is especially effective for design issues, such as software design. The worked example is a special case of the completion problem, in which all solution steps are given (Sweller et al., 1998).

- **Split-attention effect**: if several sources of information are required in order to learn new knowledge, there exists a split-attention effect. Therefore, relevant information should be put close to each other in a worked example in order to reduce the extraneous work load (Sweller et al., 1998). For example, when using a diagram to demonstrate a solution of
geometry, you need to put annotations and explanations together with the diagram so readers can easily refer to them when learning (Sweller et al., 1998).

- **Modality effect:** the split-attention effect can be ameliorated by the modality effect, which indicates that the use of visual/audio presentation can increase the working memory and hence learning effectiveness. The modality effect is only valid when dealing with high element interactivity learning materials (Sweller et al., 1998).

- **Redundancy effect:** the redundancy effect means that one format of presentation is solely enough to deliver the information, the redundant format presentation with the same information from other sources will increase the cognitive work load. That is, presenting the same information with multiple sources at the same time interfere the learning process (Sweller et al., 1998).

- **Variability effect:** the variability effect can facilitate the knowledge transferring process, which enables learners to look over different problem situations, and hence improve their learning effectiveness. This process increases the germane cognitive load of the learners so they can process the materials more effectively if the total cognitive load is under the limit (Sweller et al., 1998).

The rapid development of information technologies enables the application of cognitive load theory in teaching and learning. E-learning tools can help instructors design better courses to reduce the cognitive load of students in learning (Alasraj, Freeman, & Chandler, 2011). With the support from information technologies, instructors can have many flexible ways to present information under the guidance of cognitive load theory, and students also have more ways to show their works. Various e-learning tools are considered as an important approach to provide various possibilities based on cognitive load theory (Alasraj et al., 2011).

As indicated by many researchers, studying worked examples is an effective approach in learning computer programing, especially for beginners. Instructors usually assign and demonstrate “Hello World!” program in the first class, with which students quickly grasp the basic principles and build a framework in their minds. How to implement the worked example effect is not an easy thing in all scenarios. When studying worked examples, students are expected to have the same result. It is difficult for instructors to assign worked examples to students as homework since everyone will have the same result. However, we can use information technologies to allow more flexible multimedia formats of assignments, so students can record their working activities with audio and video information. By practicing worked examples, students can show their dynamically working process. In particularly, the learning can be more effectively if students actively and verbally explain (think aloud) their coding process when studying from worked example (Chi, Bassok, Lewis, Reimann, & Glaser, 1989; Renkl, 1997).

**Acceptance of Information Technologies**

Technology acceptance is a widely discussed issue when people try to introduce the use of new information technologies. The major research topic of technology acceptance is why people use a new information technology (Legris, Ingham, & Collerette, 2003). From the baseline model, the major constructs are “Perceived Usefulness” (PU), “Perceived Ease of Use” (PEU) (Davis, 1989), and “Usage Intention” (UI) (Venkatesh, Morris, Davis, & Davis, 2003). More specifically, perceived usefulness means "the degree to which a person believes that using a particular
system would enhance his or her job performance” (Davis, 1989, pp 320); perceived ease of use means “the degree to which a person believes that using a particular system would be free of effort” (Davis, 1989, pp 320). Another common construct is “personal innovativeness of information technology” (PIIT), which means “the willingness of an individual to try out any new information technology” (Agarwal & Prasad, 1998, pp 206). Depending on application areas, researchers include other constructs to handle each specific scenario.

Nowadays, education is becoming an increasingly important area of information technology application. Various information technologies and systems are supporting online and on-campus education. At the same time, researchers are conducting acceptance analysis of these technologies in teaching and learning (Agudo-Peregrina, Hernandez-Garcia, & Pascual-Miguel, 2014). For example, van Raaij and Schepers (2008) found that the “personal innovativeness of information technology” (PIIT) plays a significant role in users’ acceptance of online learning systems in addition to “perceived ease of use” and “perceived usefulness”. Tarhini, Hone, and Liu (2013) found that students would more likely use online learning system (e.g., Blackboard) if this usage could help them save time, money and effort. Agudo-Peregrina et al. (2014) found that the “personal innovativeness of information technology” positively affects the “perceived ease of use” regarding e-learning systems. In an acceptance study about using podcast in education, Merhi (2015) indicated that personal and social factors also play important roles in students’ adoption intention in addition to technical factors.

In our study, we would like to compare the proposed methodology with previous studies in this area. Therefore, we include four commonly used constructs related to users’ perceptions, i.e., perceived usefulness, perceived ease of use, personal innovativeness of information technology, and usage intention.

**RESEARCH METHODOLOGY**

Camtasia relay is a software tool that can record on screen activities with audio/video information. When learning mobile programming, students were required to develop mobile applications by following step-by-step tutorial from a textbook, “Android Boot Camp for Developers Using Java” (Hoisington, 2015). The development package we used is Eclipse ADT (Android Developer Tools), which includes a set of tools for android programming (developer.android.com).

The direct way of applying worked example is to allow students explain and reflect worked programming codes (Abdul-Rahman & du Boulay, 2014). The instruction is as follows: "When recording, please tell your name in voice at the beginning of each chapter and narrate instructions during the process so others can follow your steps when learning." Therefore, students are required to narrate their working activities of each step and record their working process using Camtasia Relay simultaneously. At the end, students submit their recordings as the completion of assignments. Considering differences in personal innovativeness of information technology and programming backgrounds, students usually submitted their recordings in different times, so many students can learn from early posted recordings. This creates a mutual leaning environment in the class. Different from regular assignments which mainly evaluate students’ performance, the proposed methodology can also be used to evaluate students’ learning process.

Next, we demonstrate how to use the Camtasia relay to support the application of worked example effect and variability effect in teaching programming.
Assignment 1: worked example effect

The textbook includes detailed instructions for one mobile project in each chapter. The first type of assignments is to develop a project by following step-by-step tutorials. However, different from the worked example application in many other areas, repeating the same worked example of android mobile programming is not an easy task. If one cannot complete one step, the person usually cannot continue to the next step. Students often need to do trouble shooting when following instructions, especially when doing the first one or two projects. During the learning process, students learn terminologies and concepts, get familiar with the android development tool (ADT) within Eclipse IDE, and understand procedures of mobile programming.

Assignment 2: variability effect

Repeating worked examples by following given procedures cannot guarantee the complete understanding. Instructors can apply the variability effect of cognitive load theory in teaching by gradually changing the problem situations and task dimensions (i.e., from low variability to high variability) (Sweller et al., 1998). According to Chi et al. (1989), solving isomorphic project is one measure to assess students’ understanding of the learned lessons. In our teaching, after completing chapter projects according to a tutorial, the students were required to complete a case project. There are no detailed instructions for case projects. These case projects have the same functions as previous chapter projects, but with different appearances. This is to apply the learned knowledge to a similar project. Students can complete a case project by referring to the original chapter project in the same chapter when they have any doubts.

DATA ANALYSIS

The proposed pedagogy is an information technology based methodology. Therefore, our first concern is whether or not the students would like to adopt and use it. In this study, we first investigate students’ general acceptance attitude towards this methodology and compare it with other education technologies. At the same time, we study this pedagogy from the perspective of the cognitive load, interest and satisfaction about using it. We will compare the related cognitive loads (cognitive load from the task, cognitive load from the method) with those from using other education technologies. The survey questions are adapted from another research of using mobile devices to learn (Molina, Redondo, Lacave, & Ortega, 2014). Please check appendix for the details of our questionnaire.

As a pilot study, we have collected 13 responses from students. Considering the small number of responses, a descriptive analysis is conducted below. The first part is to collect the demographic information of students. The average age of the respondents is 30.2 years old. Ten of thirteen are male; three of thirteen are female. Two of thirteen are from computer science background; eight of thirteen are from information technologies/systems background; and the rest 3 are from the other background. The average computer programming experience is 4.2 years. The average Java programming experience is 1.3 years. The average mobile programming experience of using android is 0.3 years. The average mobile programming experience of using IOS is 0.1 years. No student has mobile programing experience using other platforms.

The second part of the questionnaire is to collect users’ perceptions of technology acceptance. As indicated in Table 1, the average values of “perceived ease of use”, “perceived usefulness” and “Usage Intention” are between 5 and 6. This is above the medium value 4. Therefore, the
The general attitude of this method is positive. The average values of “personal innovativeness” are also between 5 and 6.

### Table 1: Teachnology Acceptance

<table>
<thead>
<tr>
<th></th>
<th>Perceived Easy of Use</th>
<th>Perceived Usefulness</th>
<th>Usage Intention</th>
<th>Personal Innovativeness</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>PEU1</td>
<td>PEU2</td>
<td>PEU3</td>
<td>PU1</td>
</tr>
<tr>
<td><strong>Avg.</strong></td>
<td>5.54</td>
<td>5.15</td>
<td>5.31</td>
<td>5.54</td>
</tr>
<tr>
<td><strong>Std.</strong></td>
<td>1.63</td>
<td>1.47</td>
<td>1.63</td>
<td>1.59</td>
</tr>
</tbody>
</table>

The third part of the questionnaire is to collect users’ perceptions of cognitive loads. As indicated in Table 2, the average values of the task cognitive load are between 3 and 4. This is below the medium value 4. The average values of the method cognitive load are between 3 and 5. This is at the medium value 4.

### Table 2: Cognitive Load Measurement

<table>
<thead>
<tr>
<th></th>
<th>Task Demand</th>
<th>Method Demand</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>TD1</td>
<td>TD2</td>
</tr>
<tr>
<td><strong>Avg.</strong></td>
<td>4.08</td>
<td>3.54</td>
</tr>
<tr>
<td><strong>Std.</strong></td>
<td>1.44</td>
<td>1.38</td>
</tr>
</tbody>
</table>

The fourth part of the questionnaire is to collect users’ motivation, interest, pressure, and satisfaction. As indicated in Table 3, the average values of interest and motivation are between 5 and 6. This is above the medium value 4. The average value of pressure is at the middle level. The average values of satisfaction are between 5 and 6. This is above the medium value 4.

### Table 3: Intrinstic Motivation and Performance Subjective Rating

<table>
<thead>
<tr>
<th></th>
<th>Interest</th>
<th>Motivation</th>
<th>Pressure</th>
<th>Perceived Satisfaction</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>INT1</td>
<td>INT2</td>
<td>MOT1</td>
<td>PRE1</td>
</tr>
<tr>
<td><strong>Avg.</strong></td>
<td>5.00</td>
<td>5.15</td>
<td>5.46</td>
<td>4.23</td>
</tr>
<tr>
<td><strong>Std.</strong></td>
<td>1.67</td>
<td>1.89</td>
<td>1.79</td>
<td>1.57</td>
</tr>
</tbody>
</table>

Next, we compare our results with other similar studies regarding educational technology acceptance and cognitive load theory. As we can see, our results (mean, std.) are comparable with or higher than other studies in major acceptance factors, PEU, PU, PIIT and UI. See table 4. Our PIIT value is higher than that in other two studies, and this leads to the higher values in other factors like PU and then UI (van Raaij & Schepers, 2008). The studies used for comparison are all about widely accepted technologies, such as blackboard and podcast. Therefore, our methodology is comparable with other educational technologies, and is well accepted by students.

### Table 4: Comparison with other Acceptance Studies
Application of Cognitive Load Theory in Programming Teaching

* The values of mean and std. of each indicator are listed separately.
* Numbers in one row do not have the corresponding relationship.

All values (mean, std.) regarding task cognitive load, method cognitive load, pressure, interest, and motivation are higher than those in the research of Molina et al. (2014). See table 5. This reflects that fact that our research data is from challenging tasks, i.e., computer programming. However, the averages of interest, motivation, and satisfaction are all higher than 5. The students have very positive attitudes towards using this method.

<table>
<thead>
<tr>
<th></th>
<th>Perceived Ease of Use</th>
<th>Perceived Usefulness</th>
<th>Personal Innovativeness</th>
<th>Usage Intention</th>
</tr>
</thead>
<tbody>
<tr>
<td>This research</td>
<td>5.33(1.08)</td>
<td>5.33(1.34)</td>
<td>5.67(1.18)</td>
<td>5.05(1.32)</td>
</tr>
<tr>
<td>Molina et al. (PC)</td>
<td>3.97(0.73)</td>
<td>3.83(0.85)</td>
<td>3.75(0.86)</td>
<td></td>
</tr>
<tr>
<td>Molina et al. (Tablet)</td>
<td>3.5(0.96)</td>
<td>3.07(0.78)</td>
<td>3.05(0.98)</td>
<td></td>
</tr>
<tr>
<td>Tarhinia et al.</td>
<td>5.38(1.31)</td>
<td>5.24(1.27)</td>
<td>5.67(1.28)</td>
<td></td>
</tr>
<tr>
<td>Agudo-Peregrina et al.</td>
<td>5.05(1.24)</td>
<td>4.81(1.41)</td>
<td>5.09(1.51)</td>
<td>4.89(1.58)</td>
</tr>
<tr>
<td>Merhi</td>
<td>3.78(1.3)</td>
<td>3.96(1.31)</td>
<td></td>
<td>4.14(1.10)</td>
</tr>
<tr>
<td>van Raaij and Schepers*</td>
<td>6.20(0.85)</td>
<td>6.68(0.62)</td>
<td>4.55(1.60)</td>
<td>5.05(0.99)</td>
</tr>
<tr>
<td></td>
<td>6.00(1.20)</td>
<td>5.90(0.96)</td>
<td>4.23(1.67)</td>
<td>4.90(1.01)</td>
</tr>
<tr>
<td></td>
<td>5.98(1.12)</td>
<td>5.88(1.02)</td>
<td>5.05(1.75)</td>
<td>5.23(1.00)</td>
</tr>
<tr>
<td></td>
<td>6.25(1.08)</td>
<td>5.75(1.41)</td>
<td>5.25(1.65)</td>
<td></td>
</tr>
</tbody>
</table>

Table 5: Comparison with other Cognitive Load Studies

In our research, the method demand cognitive load (MD: 4.38) is higher than the task demand cognitive load (TD: 3.74). This means that the tools we used causes higher cognitive load than the task itself. In this study, there are two tools involved in assignments. One the Camtasia relay, which is used to recording the desktop activity; the other is the android development tool, i.e., Eclipse ADT. Based on our observations, the major method demand cognitive load is from the Eclipse ADT. If we can find other easy to use development tools, the total cognitive load can be reduced significantly. Therefore, there is a great potential for us to improve the acceptance of this method and students‘ learning effectiveness in the future.

DISCUSSION AND RECOMMENDATIONS

In addition to the worked example effect, this pedagogy also involves the application of other effects from cognitive load theory. When students work on programming based on step-by-step instructions from the textbook, there is a split-attention effect occurring, since they have to frequently switch from reading the instructions, diagrams on the textbook and working on the computer. This causes the extra cognitive load in learning. However, after one student posts a recording clip, other students can watch and listen posted works simultaneously. Due to the modality effect, including both visual and audio presentations can increase students‘ working memory and improve their learning effectiveness (Sweller et al., 1998). Therefore, earlier posted works may greatly help other students overcome the split-attention effects when learning. After
students complete chapter projects by following tutorials, they are offered to complete two case projects based on the learned knowledge. The case projects are similar to the previous chapter projects, but with some changes. The variability effect increases the students’ germane cognitive load so they can learn better (Sweller et al., 1998). In practice, some students also try their own way autonomously to reduce the cognitive load although they may not aware of the cognitive load theory behind that. Some students use an online version of the textbook, which allows them to easily read the instructions on the same screen when they are doing programming.

The proposed pedagogy also helps instructors in teaching and advising. The recordings show the learning process of students. Therefore, even if some students cannot complete a project perfectly, they can submit what they have done, and then instructors can understand what challenges that students are facing and give specific instructions. This method is applicable when the learning task is procedural, so it can be used in other procedure based assignments, such as running statistical tests using SPSS. With this methodology, students can quickly understand new concepts and build schemas in their minds.

**APPENDIX: SURVEY QUESTIONNAIRE OF USING WORKED EXAMPLE**

**Part A: Demographic Information**

**Age** (subjects must be at least 18 years old): ______________

**Gender:** Male  Female

**Education Background (Undergraduate major):**
1. Computer Science; 2. Information Systems/Technologies; 3. Others

**Experiences of computer programming** (years): ______________

**Experiences of Java programming** (years): ______________

**Experiences of mobile programming** (years): Android; IOS; Windows Phone; Others

**Part B: Acceptance, Cognitive Efforts and Learning Achievements**

**Teachnology Acceptance**

**Perceived Easy of Use** (Adapted from Molina, et al., 2014)

PEU1: Learning mobile programming using this method is easy for me.

PEU2: My interaction with this method has been flexible, direct and fluid.

PEU3: Overall, I believe that this learning method is easy to use.

**Perceived Usefulness** (Adapted from Molina, et al., 2014)

PU1: I think that the use of this method could help me in my learning tasks.

PU2: Using this method enables me to accomplish study tasks more quickly.

PU3: Overall, I find that using this method is a useful studying method.

**Usage Intention** (Adapted from Molina, et al., 2014)

UI1: I intend to use this method for studying in the future.
Personal Innovativeness (Adapted from Agarwal & Prasad, 1998)
P1: I like to experiment with new information technology.
P2: If I heard about a new information technology, I would look for ways to experiment with it.
P3: Among my peers, I am usually the first to try out new information technology.

Cognitive Load Measurement (Adapted from Molina, et al., 2014)

Task Demand (Indication of Intrinsic load)
TD1: The learning task was difficult.
TD2: The learning content was difficult for me.
TD3: The learning task required a lot of mental activity/effort.

Method Demand (Indication of Extraneous Load of Recording the Work)
MD1: I have made an effort to visualize the learning materials (scroll, navigation, links).
MD2: It was difficult to learn the learning materials using this method.

Intrinsic Motivation and Performance Subjective Rating (Adapted from Molina, et al., 2014)

Interest
INT1: This method was fun to do.
INT2: I thought it was an interesting activity.

Motivation
MOT1: I felt motivated during the activity.

Pressure
PRE1: I felt nervous while doing the activity.

Perceived Satisfaction
PS1: I am satisfied with accessing learning contents using this method.
PS2: I am satisfied with the interaction with this method for studying.
PS3: I think that using this method for learning could be motivating.
PS4: I like using this method for studying.

Comments about Using the Proposed Method in Learning:

* Measured using a 7-point, Likert-type scale, ranging from 1 (strongly disagree) to 7 (strongly agree).

REFERENCES


