# **DECISION LINE** Vol. 43, No. 5

# October 2012

# 2013 Officers' Nominees Selected

# **President-Elect**

C. R. Michael Parent, Utah State University Marc Schniederjans, University of Nebraska-Lincoln

# At-Large Vice Presidents

Raju Balakrishnan, Clemson University W. C. Benton, Ohio State University John Davies, Victoria University of Wellington Rebecca Duray, University of Colorado at Colorado Springs Hale Kaynak, University of Texas-Pan American Kellie Keeling, University of Denver L. Drew Rosen, University of North Carolina-Wilmington Srinivas (Sri) Talluri, Michigan State University Gyula Vastag, University of Pannonia

# Secretary

T. Paul Cronan, University of Arkansas-Fayetteville Funda Sahin, University of Houston

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# PRESIDENT'S LETTER

# **Board Proposes Restructuring the** Governance of the Institute



By E. Powell Robinson, Jr., University of Houston

he Board of Directors held a strategic planning workshop in August 2012 to discuss making DSI more efficient, agile, and responsive to member needs and

changes in the competitive landscape. As one output of this discussion, the board recommends a constitutional amendment to restructure the board of directors such that board member responsibilities are better aligned with the core activities necessary for DSI's long-term success. Amending the constitution requires

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# **DECISION LINE**

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DEADLINES: January 2013 issue ..... December 20 March 2013 issue ..... February 20

#### Vision Statement

The Decision Sciences Institute is dedicated to excellence in fostering and disseminating knowledge pertinent to decision making.

### **Mission Statement**

The Decision Sciences Institute advances the science and practice of decision making. We are an international professional association with an inclusive and cross-disciplinary philosophy. We are guided by the core values of high quality, responsiveness and professional development.

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Northeast

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- Minoo Tehrani, Roger Williams University Southeast
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  - Carl Rebman, Jr., University of San Diego Western
  - Sheldon R. Smith, Utah Valley University



Maling Ebrahimpour, Editor, University of South Florida, St. Petersburg

to you the last issue of *Decision Line* for 2012. This issue is filled with very informative articles written by colleagues from several universities. In addition, this issue contains information about the upcoming Decision Sciences Institute's Annual Conference to be held in San Francisco, California. Make certain you read the President's Letter written by Powell Robinson from the University of Houston.

t is with great pride that we present

In his letter, President Robinson discusses key issues that have major implications for our organization's future. He describes the current governing structure and limitation of the existing organizational structure and then proposes changes to the current structure. If these changes are approved by the membership of DSI, it will have a significant impact on how we run this organization. Please read the President's Letter, and if you plan to come to the conference in San Francisco, attend the DSI's Annual Business Meeting which is scheduled for Sunday, Nov. 18, 6:00 pm-7:00 pm, in the Yerba Buena Ballroom, Salons 10-11, and let your Board hear your opinion. I cannot emphasize enough that if you have any opinion, you should let us hear it. If you are not attending the conference, please let me know your thoughts and I will make sure they are conveyed to the board. My email is bizdean@ usfsp.edu.

The statements from the two candidates running for president-elect, Professor Parent (from Utah State University) and Professor Schniederjans (from University of Nebraska-Lincoln), are very interesting. Reading them will give you insight on each candidate's vision on how DSI should move forward and evolve. Please read the statements so you will be prepared when the time comes to vote on who you want to lead DSI. Your vote is important and your decision in this election will help shape the future of DSI.

Along with the President's letter and the candidates' statements, this issue is

packed with interesting articles and you will benefit greatly from reading them. We have two feature articles from the section "In the Classroom." In the first article, Professors Spivey and McMillan (both from Clemson University) discuss their study on "Capturing Student Effort and Establishing Its Relationship to Performance." These authors used three specific resources for their online course: PowerPoint sides that were posted online, "recorded instructor calculator entry lecture," and Excel spreadsheet lectures that were made available online. The result of the study indicated that in taking the online courses, student performance was not significantly different from student performance when taking the same course in a traditional classroom. The majority of students liked the ability to be in control of their time (when they want to study), control of environment (where they want to study), and accessibility of materials online (whenever and as often as they wish). The authors concluded that online education resources might be an effective and economical option to be included in the portfolio of course offerings.

The second Classroom article reports on millennial students' preferred learning environment. Professor Rhodes from California State Polytechnic University, Pomona, used a survey questionnaire to study students in capstone courses at her university. First, she identifies traits attributed to millennial students. Second, she describes the current college and university environment. Professor Rhodes proposed five hypotheses which she tested based on the data gathered using a survey instrument. According to the results, it appears that there is a significant difference between the traits of millennials as discovered in this study against those traits discussed in other current literature. Another significant finding was the difference that existed in terms of self-reported traits among millennials with regard to

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#### Maling Ebrahimpour

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The two candidates for the position of DSI president-elect—Mike Parent of Utah State University and Marc Schniederjans of the University of Nebraska—provide their vision statements for the 2013 election of officers.



# Mike Parent

What motivates my interest in serving as president of DSI? My DSI experience. By experience I am not referring to responsibili-

ties I've enjoyed involving the board, various committees, publications, or programs at the Institute and regional levels. These may be tied to qualifications, but the experiences I treasure are linked to the values and vision that we share as members of DSI.

First, I met, know, and have transitioned from colleague to friend with people from more cultures and countries through my association with DSI than any other professional or personal endeavor. I don't even want to consider how dull a career would have been without this opportunity.

Second, as most of you do, I belong to discipline-specific professional associations. Isn't it refreshing to attend DSI meetings where we are exposed to the issues and interests of colleagues in multiple disciplines but with a common belief that quality decisions must embrace the interactions among these disciplines? Many of you have served in administrative positions within your college or university; yet, you probably know more people from more disciplines and universities through DSI than at your own institution.

Third, DSI members are welcoming and inclusive. Among those of our colleagues who have accepted leadership positions within the Institute, the politics of personal agenda have been checked at the door. Every candidate for every contested position lists serving its members as one of the DSI essential values.

Lastly, renewal: this is actually a

combination of many small experiences. It could be an idea we were exposed to while reviewing a manuscript. Maybe it was a comment or question during a program session that offered the necessary encouragement to continue a particular research initiative. Doesn't everyone return home after the annual meeting more positive (notwithstanding the early winter travel challenges)? Making these experiences available for our newest member and preserving them for those who have been with DSI since its found-ing is an important priority.

The uniqueness of our profession and the role of our academic associations like DSI were clearly illustrated to me during a casual lunch among friends recently. One, a vice-president from the non-academic side of campus, retired a couple of years ago. He was speaking to another non-academic professional retiring this year about the differences between faculty and professional approaches to retirement. His generalized assertion was that the professional retiree leaves, never to be heard from again, while faculty visit the library, may have an office on campus, and remain interested at least for a time in curriculum changes and new hires. Could it be that the non-academic professional works for the university while a professor works at the university? The distinction being: serving students and society by disseminating and discovering knowledge occurs within the scope of employment but beyond the reach of the employer. If so DSI has a critical role in serving our members and the universities that employ them.

How can we best serve our membership, and what is the best course to chart for DSI's future? These are not new questions. Considerable effort has been put forth to examine these in depth employing various strategic models. I've studied several of these reports. One activity that is NOT in my vision for DSI is another strategic planning exercise. In a word, most of these reports correctly identified "positioning" issues for DSI: competing organizations, global initiatives, service quality and scope, strategic alliances, and deliverables including journals and regional and annual meetings. Data continue to be collected and various committees are considering options. (See Powell Robinson's excellent description of these in his President's Letter, "Standing at the Crossroads" in the previous Decision Line.) Of the many possibilities presented in these reports there seems to be one common denominator: no matter what course we chart for the future. DSI must have in place a "best-of-breed" information system, related technology, and people with the expertise to operate it. The next DSI president-elect must follow through on the considerable commitment to this initiative and the recent progress made by adopting the conference system for 2012. DSI cannot achieve its self-identified goals without it. This may mean that a future board will expand in number but narrow the scope of ad hoc committees so that we can draw on the specific expertise of our members to implement these IT changes.

There are three other initiatives that as president I shall personally explore with assistance from colleagues who may be interested in one or each of them. They are related to on-going efforts and should not affect other priorities nor require Institute resources. In no particular order of importance they are: First, CSR (corporate social responsibility) initiatives are commonplace among organizations that employ our students. Just before the DSI annual meeting in San Diego, I accidentally happened upon a public service project sponsored by an accounting firm holding its annual meeting there. They were planting trees and shrubs, developing an animal habitat area at the San Diego Zoo. Perhaps DSI could identify a public service activity to support at each of our annual meeting sites. As we explore the creation of SIGS,

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## Marc Schniederjans

It is my belief that DSI has a greater potential for growth than almost any other academic orga-

nization. Growth in single discipline organizations like Production and Operations Management Society (POMS) and Academy of Management (AOM) has continued to increase during the last ten years, whereas the Decision Sciences Institute (DSI) has not been growing during the same period. Yet DSI has a major competitive advantage over most other academic organizations because the decision sciences are not limited to a single discipline or functional area as is the case for most of our competitor organizations.

With great leadership and the hard work of members in the recent past, DSI has been moving toward greater diversity in representation of academic disciplines. While we have some representation in all the disciplines representing the functional areas of business, we have room to grow in a number of different areas. While we have a growing number of international regions, we don't have a region in every nation. The effort that brought our organization to this point has left us much to do, but has also positioned us for a much greater role in guiding decision making in every discipline in every nation that has university-level business education.

My vision is that DSI should be recognized world-wide as the best source for decision-making methodology, research, and wisdom to guide business, government, healthcare, military, education, and every other entity that makes decisions. To achieve this vision we must grow our membership. To that end I would seek the guidance and leadership of the DSI Board and the membership to expand our use and development of special interest groups, colleges, schools, divisions, focus groups, and multiple social networks in an effort to reach out to a more diverse group of scholars covering subject areas in every field of the social sciences. Any area where decision making is undertaken should be viewed as a potential market for inclusion in our organization. My vision of inclusion in this regard is limitless. This will support DSI's vision statement that asserts that we are indeed an interdisciplinary organization.

Identifying new markets for growth is not enough. We have to sell the value that DSI offers to potential members. One of the specific tasks that I would suggest for the appropriate DSI committees would be to review, evaluate, and develop a marketing plan that would aggressively promote the value of membership in DSI. My goal would be to communicate an image where membership in DSI is valued, sought after, and highly prized above membership in other organizations. Make potential members understand that DSI is the ideal place to further their scholarly endeavors, to social network and to have fun. With the digital platform that now interfaces DSI operations and services with their membership and the use of social media we are ideally equipped to reach new members with our value message.

Another competitive advantage DSI has over many competing academic organizations is the regional subdivisions. As president I would do everything I could to further strengthen and support them. My very first paper presentation was given in the Southeast Region before I had even joined DSI. My first administrative position as a member in an academic organization was for the Western Region. For many years I served in a variety of positions in the Midwest Region, which I call my home. I know the value of these supportive organizations, and I appreciate what they offer to all of us.

As a Fellow of DSI, I possess insight

into the rigorous academic quality and standards that DSI represents. I will uphold those standards. In terms of my qualifications to lead DSI, I can say my years of executive experience with DSI include numerous positions I have held such as vice president at large on the DSI Board of Directors and as vice president in the Midwest Region. Other external executive experience relevant to serving as president of DSI includes having been elected to and serving as chairman of the board for both public and private organizations.

My operational experience with DSI includes having served as the program chair for the DSI Annual Meeting and serving as program chair for a Midwest regional meeting. I have also served in a variety of differing roles, including track chair, coordinator, and committee member for the Annual Meeting and Midwest meetings. External to DSI, I have also served as program co-chair for the 1992 and 1996 Production and Operations Management Society (POMS) annual meetings and as vice president and member of various committees for that organization. Additionally, I have served on the program committee for the Information Resources Management Association (IRMA) International Conference.

In summary, I feel we owe our thanks to our predecessors, especially the original faculty who built up DSI during the early years. They have given us a solid foundation to build on, and I know we all appreciate what they have given us. It is up to the rest of us now to be more than caretakers. We must continue to grow this organization into the greatest interdisciplinary society in the world. If we all work together, we can make DSI the "go to" organization for decision-making. ■

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# Capturing Student Effort and Establishing Its Relationship to Performance with an Online Course Management System

by Michael F. Spivey and Jeffrey J. McMillan, Clemson University

ike most, we have taken notice of the rise of online education over the past several years. Today's students access the Internet daily via their computers, tablets, or smart phones—sometimes using all three in the same day. Thus, the convenience of online learning is very appealing to most of them. Furthermore, today's tight fiscal environment has intensified the pressure on university administrators to deliver instruction in an economical manner. Together, these two factors support why Zuckweiler (2012) points out that there is no denying that the demand for online education is strong and expected to increase.

This article describes a project where we used an online course management system to investigate questions of great interest to us—how might instructors monitor the effort their students are putting forth in a course and whether or not a relationship exists between the amount of effort exerted by the students and their performance in the course. We used the university's course management system (i.e., Blackboard) to deliver online educational resources and collect data that could be used as a proxy to measure the effort exerted by students.

### **Delivery of Our Course Materials**

As stated above, we decided to take advantage of Clemson's Blackboard course management system to make educational resources available online to students enrolled in sections of an undergraduate finance course.<sup>1</sup> We chose to utilize our Blackboard for two main reasons. First, both of us were fairly proficient in the use of our Blackboard system as we have been using it for several years. Secondly, our students would be able to access the system via the Internet from anywhere in the world 24 hours a day 7 days a week at no additional costs to them.

For the purposes of this course we developed and provided three different kinds of educational resources that our students could access online via Blackboard. These online educational resources complemented and expanded upon concepts presented in a traditional course text.<sup>2</sup> One of the educational resources we made available to the students was PowerPoint lectures we produced using Adobe Presenter. A second educational resource we made available were recorded instructor calculator entry lectures. The third educational resource was recorded Excel spreadsheet lectures made with Adobe Captivate. We developed all three of these educational resources ourselves, and they could only be viewed online through the Blackboard system.<sup>3</sup> These all were packaged resources that could not be downloaded. We made it a point to make sure it was clear to students that the online educational resources emphasized concepts and computational problemsolving they would be responsible for in their course examinations. Thus, we believe we did all we could to give students a reason and motivation to make sure they took advantage of the on-line educational resources throughout the semester.

# Effort and Performance Investigations

We found that there have been a limited number of investigations of the effects of students' efforts on academic performance in undergraduate finance courses. As most would expect, Johnson et al. (2002) and Rich (2006) found that students who attended class more often and spent more time working homework problems and quizzes made better grades than those who put forth less effort in these areas. On the other hand, Didia and Hasnat (1998) and Nofsinger and Perry (1999) found that the amount of time studying had no or even negative effects on their students' grades. Thus, the results of these prior studies are conflicting.

Our investigation expands on these prior studies in two major ways. First, none of the prior studies examined students where the primary course content was being delivered via online educational resources. Secondly, unlike the prior studies that utilized self-reported data or required researcher classification judgments, our measures of student effort are based on objective observations.

# Our Course Procedures and Tracking Our Students' Effort

There were 158 students who completed the sections of the undergraduate finance course we administrated via Clemson's Blackboard course management system. The course syllabus outlined the topics and specific online educational resources that would be addressed on each exam and provided recommended study timelines. Four equally weighted and evenly spaced tests were administered during the semester. Although the course content and study resources were delivered online, for security purposes, tests were administered in the classroom.<sup>4</sup> Regular and timely updates and reminders concerning topic coverage and upcoming exams were posted on the class's Blackboard's announcement board (accompanying e-mails were often sent as well). Lastly, questions posted to the class's Blackboard discussion board or received via e-mail

were monitored and responded to on a regular and timely manner.

It was through the use of Blackboard's tracking feature that we were able to observe when and how often students accessed each of the educational resources over the course of the semester (the system registers these as "views"). We tracked the number of times each of the study resources that were relevant for an upcoming test was viewed by each student. To get a complete picture of how the timing and how differing levels of effort (i.e., the number of views) exerted by the students of the online educational resources might affect their performance, we formed three different study period measures. With the first measure, we tracked how many times each student viewed the educational resources for each test from the day following the previous test (or start of semester with test 1) and the date of the test. This time period was roughly 25 to 30 days for each of the four tests. For the second effort measure, we used the number of views the 10 days prior to each test. Lastly, for the third effort measure we took the number of views two days immediately prior to each test. We believe that the 10 days prior measure can be viewed as a normal realistic study period while two days immediately prior to the exam is really a "cram" study period. For control purposes, demographic information available on each student that reflected common characteristics such as cumulative grade point average, academic class and major, gender and the current semester course load were also included in our analyses.

# Findings and Effects Noted

The students' mean overall final course grade was 73.46 and ranged from a low of 49.63 to a high of 95.55. Total views of the educational resources between tests over the semester averaged 47.27 with a low of 2 (as one would predict, this student flunked) and a high of 156. The sum of the number of views over the 10 days preceding each test for the semester averaged 34.12 with a low of 0 and a high of 100. The sum of the views during the two days preceding each test over the semester averaged 17.38 with a low of 0 and a high of 41. From these numbers, roughly 72% of the total views occurred during the 10 days preceding each test, with 36% of the total views occurring the two days preceding each test. The mean cumulative grade point average was 3.03 with a minimum of 1.78 and a high of 4.00 out of a 4.00 grading scale. Most of the students were seniors with only one sophomore. Together finance and accounting majors made up 86% of the sample and male students represented 76% of the sample. The credit hours being taken during the semester averaged 14.97 hours with a minimum of 3 hours and a maximum of 21 hours.

We used Pearson correlation analyses and ordinary least squares regressions to investigate the relationship between the timing and extent of the students' efforts and the grades they earned on their exams. Our findings provide evidence that the students' efforts positively influenced their performance in the course. In other words, the students who viewed the assigned online educational resources more often did better in the course (i.e., made significantly higher grades). Specifically, we found that students who studied (i.e., viewed the online educational resources) on a more regular schedule spaced-out during the periods between tests performed better than students who waited until just before the test to view the online educational resources. In other words, no matter the level of cramming, it was not significantly effective in improving students' performance. The only demographic control variable to have a significant effect on the timing of the students' efforts and performance was the students' cumulative grade point average. As most would predict, the students with higher cumulative grade point averages on the whole tended to study more and also made higher grades in the course.

# **Closing Remarks**

Overall we found our experience in utilizing Clemson's Blackboard course management system to deliver our course content quite successful. The effort exerted and the performance of the students in the online classes was not significantly different from those of students who have taken the course in traditional classroom settings in prior semesters. On the whole, the vast majority of the students handled the technology very smoothly, and the feedback they provided suggested that they liked the control they exerted over the timing of when to study and the learning environment they wanted to study in. Our students especially liked the ability to view any of the online educational resources whenever and as often as they wanted. In fact, we believe these factors combined to actually result in many of the students actually exerting more effort than they would have in a traditional inclass setting.

In conclusion we have to say that like most educators who have been around a while, we do not believe the substitution of online educational resources in lieu of traditional in-class meetings is appropriate for every course. However, our experience has shown us that online educational resources can definitively be an effective and economical educational option most departments may wish to work into their portfolio of course offerings.

# Endnotes

- 1. The course's focus was on financial institutions and financial markets.
- In additional to traditional hardbound text, publishers are now providing etext options of most of their offerings. However, that was not available for the text used in the course at the time of our investigation.
- 3. Publisher provided resources of this type were not available for this specific course at the time of this investigation. However, during the past few years the major publishers have started to produce some excellent educational resources for a wider variety of courses. This is especially true for courses that are widely taught and high student traffic.
- 4. We do not have any reasons to believe that the results of our data analysis would be different if the exams were to have been given online instead of in the classroom. We are currently collecting data that we plan to use to examine that proposition in the near future.
- 5. Publishers are now adding tracking and diagnostic features to their online educational resources.

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# FROM THE REGIONS

# **Sixth Annual Indian Subcontinent DSI Conference**

In today's global environment and intense competition it is evident that the businesses and non-business organizations around the world must conduct their operations with utmost efficiency to achieve performance excellence in order to survive, let alone thrive. Hence, decision making, in all functional areas and at all levels of management, play a crucial role in achieving the desired excellence by making the best use of the available resources. There is a need for the decision makers to appreciate the various technical, cultural, behavioral, social, and environmental interdependences they have to deal with while making decisions and adapt and utilize various decision

sciences tools and techniques for efficient and effective decisions.

In this context, the 6th ISDSI International Conference on "Decision Sciences for Performance Excellence" offers a platform to promote interdisciplinary research at a global level.

The Indian Subcontinent Region Decision Sciences Institute (ISDSI) and IBS Hyderabad are organizing the 6th annual conference of ISDSI at Hyderabad, India from **December 27-29, 2012**. We invite all academicians, practitioners from business and industry, and research scholars to this international conference to share, discuss and deliberate on a variety of research agendas, ideas, and findings in all disciplines relevant to decision making, decision processes, and their impact on performance excellence.

Selected papers will be published as refereed conference proceedings. Further, authors of these papers will be encouraged to submit their papers to the *Decision Sciences Journal, The Journal of Accounting Ethics & Public Policy, International Journal of Emerging Markets,* and other suitable international journals.

For more information on the conference in Hyderabad, India, please visit the conference website:

www.ibshyderabad.org/conference/ ISDSI-IBS

# Millenials Report Their Preferred Learning Environment

by Rhonda Rhodes, California State Polytechnic University, Pomona

The millennial generation has its own nuances that require new teaching strategies (Merlino & Rhodes, 2010). The aging professoriate, consisting of mostly baby boomers, tend to conduct their classes as their professors did. The research states that university students in the millennial generation are bored and uninspired in many of today's business university classrooms (Brown, Armstrong, & Thompson, 1998). Researchers are starting to investigate the unique needs of the millennial generation in higher education classrooms and online courses.

A current conflict exists between students' preferences about how to learn and professors' preferences about how to teach (Graubard, 2001; Proserpio & Gioia, 2007). Proserpio and Gioia (2007) report that the lack of compatibility between today's business college students' learning styles and their professors' teaching styles suggests it is "less than it could be or should be, and that we need to act to avoid a disconnect" (p. 70).

A thorough review of the relevant literature shows the need for additional research about the preferred learning environment for the millennial generation. The importance of more research that addresses the best uses of pedagogy for the millennial generation is emphasized by Coomes and DeBard (2004). This study addresses Proserpio and Gioia's (2007) need to act by identifying key pedagogical strategies for millennial generation students in university business courses.

# The Study

The purpose of this study was to identify, rank, and compare the preferred learning

environment for the millennial generation as reported by millennials surveyed in university business courses. Data included preferred learning environment, characteristics, and demographics. The objectives included the following:

- Identify the preferred learning environment for millennial generation students in university business courses.
- Rank, by importance, the preferred learning environment for millennial generation students in university business courses.
- Compare the preferred learning environment identified by male and female millennial generation students.
- Compare the preferred learning environment identified by various ethnic groups of millennial generation students.
- Compare the preferred learning environment identified by various majors of millennial generation students.
- Compare the characteristics of millennials as reported by the literature and as reported by millennials.
- Compare the self-reported characteristics of millennials from different family educational levels.

### **Review of Relevant Literature**

Proserpio and Gioia (2007) describe the millennial generation university student in these terms: "In general, then, we would characterize our new generation of students as learning in a somewhat different way than the previous verbal or visual generations" (p. 73). "The millennials do seem unique; they are somehow different than the students who were attending university in the



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latter part of the twentieth century" (Atkinson, 2004, p. 153).

The literature identifies specific traits of the millennial generation (see Figure 1). Millennials differ from other generations concerning their expectations of colleges and universities. These students have high expectations, along with expectations of much involvement on campus and the same good grades they received in high school. Not only are the expectations different for millennials, the college and university environment is different today (see Figure 2). Howe and

Figure 1. Traits of the Millennial Generation.

Торіс	Summary	Main Contributors
Traits of the Millenial Generation	The millennial generation was born be- tween 1982 and 2005 (Strauss, 2005.) Millennials are: SPECIAL SHELTERED ACHIEVING CONFIDENT PRESSURED CONVENTIONAL TEAM-ORIENTED THE MOST ETHNICALLY DIVERSE, AND BORED IN MANY OF TODAY'S COLLEGE CLASSROOMS	Butterfield & Fox (2007); Coomes & DeBard (2004); Howe & Strauss (2000, 2007); Lancaster & Stillman (2002); McGlynn (2006); Oblinger(2003); Proserpio & Gioia (2007); Strauss (2005); Merlino & Rhodes (2010)

*Note. Adapted from* Key Pedagogical Strategies for Millenial Generation Students in University Business Courses, *by N. Merlino, 2009, Ann Arbor: ProQuest LLC, p. 88.* 

Strauss (2000) find that more research is required in tracking the millennial generation as they enter the universities. Merlino (2009) conducted a qualitative study, by interviewing faculty, which expanded the understanding of pedagogies specific to the millennial generation.

A summary of teaching techniques for millennials (Merlino, 2009) is shown in Figure 3. Many of these techniques are the same as those for any generation. However, shifting from a verbal to visual to a VIRTUAL generation requires different strategies.

These studies indicate research is needed that explores the unique pedagogical classroom and online course needs of millennial generation university students. While millennial generation university students require different pedagogical techniques, the literature remains sparse for key pedagogical strategies. "Millennials Report Their Preferred Learning Environment" will add to the body of knowledge concerning pedagogy for the millennial generation.

# Methodology

A survey was administered to students in 10 sections of the capstone course of the College of Business Administration at

Figure 2. The College and University Environment for Millennials.

Торіс	Summary	Main Contributors
	Student fees have increased substantially. Some universities have doubled or tripled their fees.	Atkinson (2004); Coomes & DeBard
Colleges and	Professors have changed from the familiar teacher role (as a conveyer of knowledge) to the role of the facilitator.	(2004); Howe (2005); Howe & Strauss (2000, 2007);
Universities Environment for the	The college ratio of men to women has changed drastically, with 57% of bachelor degrees conferred to women in 2004-2005 (Snyder et al., 2007).	Jennings (2007); New Strategists (2001); Wilson
Millennial Generation	Financial aid has changed from need to merit and from grants to loans.	(2007)
	Sixty-five percent of students are employed while attending college.	
	More students are working off-campus, resulting in less study time.	

Note. Adapted from Key Pedagogical Strategies for Millenial Generation Students in University Business Courses, by N. Merlino, 2009, Ann Arbor: ProQuest LLC, p. 88.

### Figure 3. Teaching Techniques for Millennials.

Торіс	Summary	Main Contributors
	Teaching techniques are usually obtained by mimicking what was experienced in the faculty's own education.	Beegle & Coffee (1991); Brookfield (1990, 1995);
Teaching Techniques	Lecture has been the most used teaching strategy in university classrooms.	Chickering & Ehrmann (1996); Ericksen (1974); Katz (1988);
for Millennials	Progressiveness has shifted from a verbal (1999)	Kolitch & Dean (1999); Miller (1988); Proserpio & Gioia
	Effective teaching techniques are: BEING ALERT	(2007); Van Eekelen et al. (2006); Willcoxson (1998)
	SETTING NORMS POSING QUESTIONS	
	BEING ENTHUSIASTIC	
	MAKING CONNECTIONS	
	USING LEARNING GROUPS PROVIDE PREPRINTED NOTES	
	CULTIVATING A CARING CLASSROOM	
	DELIVERING APPROPRIATE LECTURES	
	FACILITATING RELEVANT DISCUSSIONS	

*Note. Adapted from* Key Pedagogical Strategies for Millenial Generation Students in University Business Courses, *by N. Merlino, 2009, Ann Arbor: ProQuest LLC, p. 89.* 

Figure 1	Online	Teaching in	Collogos	and	Universities.
1 13/110 1.	Omme	icacing in	conczes	unu	universities.

Торіс	Summary	Main Contributors
	Changing from "sage on the stage" (Markel, 1999, p. 212) to "guide on the side" (Market, 1999, p. 214; Williams & Goldberg, 2005, p. 728).	Chin & Williams (2006); Irvine (2004); Markel (1999); Mossavar- Rahmani & Larson-
Online Teaching in Colleges and	E-learning is still in its infancy as a body of knowledge.	Daugherty (2007); Nichols (2003);
Universities	Online enrollment is increasing yearly, with 89% of public universities offering online courses in 2000-2001 (Snyder, et al., 2003).	Proserpio & Gioia (2007); Williams & Goldberg (2005)
	The reward system for faculty fails to consider the added time for online class preparation.	

*Note. Adapted from* Key Pedagogical Strategies for Millenial Generation Students in University Business Courses, *by N. Merlino, 2009, Ann Arbor: ProQuest LLC, p. 88.* 

California State Polytechnic University, Pomona. The survey was completed during a regular class meeting of the capstone course during the fall quarter of 2011 and winter quarter of 2012. An "anonymous" study design, one in which it is impossible to trace data or information back to the research subject from whom it was obtained, was used. Every precaution was taken to ensure anonymity of the participants. The survey was administered in the class session immediately following the project approval.

After collection, all data was entered into an Excel spreadsheet. T-tests were run on all hypotheses at the .95 confidence level. Preferred learning environments were identified and ranked. Outcomes included:

- Identify the preferred learning environment for millennial generation students in university business courses as ranked by Millennials.
- Rank, by effectiveness, the preferred learning environment for millennial generation students in university business courses.
- Compare the preferred learning environment identified by male and female millennial generation students.
- Compare the preferred learning environment identified by various ethnic groups of millennial generation students.
- Compare the preferred learning environment identified by various majors of millennial generation students.
- Compare the self-reported characteristics of millennials to the characteristics of millennials as reported in the literature.
- Compare the self-reported characteristics of millennials from different family educational levels.

# Findings

The preferred learning environment of millennial generation students in university business classes was identified; in addition, published characteristics were compared to self-reported characteristics of the millennial generation. Demographic data included: gender, major, age, ethnicity, and college education of parents.

The gender of the participants in the capstone course in the College of Business Administration was 60% male and 40% female. Majors in the study included the following:

- 24% Accounting
- 19% Computer Information Systems
- 8% Finance, Real Estate, and Law
- 18% Management & Human Resources
- 23% International Business & Marketing
- 8% Technology, Operations, eBusiness

# Figure 5. Most Important Learning Strategies for Millenials.

95%	Learn by doing
92%	Blackboard/course
	management system
92%	Prompt feedback
89%	Frequent feedback
88%	Powerpoints posted online
87%	Active learning
86%	Lecture notes posted online
83%	Opportunities for second
	chances/make-up

\*The % shown is "Absolutely Important" plus "Important."

# Figure 6. Least Important Learning Strategies for Millenials.

15%	Blogs
22%	Skype (phone
	videoconferencing, etc.)
27%	Digital storytelling
28%	Podcasts and webcasts

\*The % shown is "Absolutely Important" plus "Important."

Fifty-three percent of the participants have one or both parents with college degrees, while 47% of the participants' parents do not have college degrees.

# Learning/Teaching Strategies

The learning/teaching strategies were identified by the millennials as absolutely important, important, nice to have, not important, and absolutely insignificant. Figure 5 displays the most important learning/teaching strategies for millennial generation students as ranked by the millennial generation respondents.

The 44 various learning/teaching strategies were divided into subsections before the data was analyzed. The subsections were: use of online strategies, course structure, learning methods, assignments, assessment, and instructor. The percentages shown are the sum of "Absolutely Important" and "Important," and are listed from most important to least important.

# Use of online strategies

- 92% Blackboard/course management system
- 88% Powerpoints posted online
- 86% Lecture notes posted online
- 63% Interactive media online
- 30% Videoconferencing tools
- 28% Podcasts and webcasts
- 22% Skype-teleconferencing
- 15% Blogs

# **Course Structure**

- 72% Traditional lecture courses
- 57% Hybrid courses
- 48% Online courses

# **Learning Methods**

- 87% Active learning
- 82% Trial-and-error learning
- 75% Cooperative learning
- 71% In-class activities
- 65% Traditional lecture
- 65% Inquiry-based approaches

- 62% Group work
- 56% Discovery-based approaches
- 49% Out-of-class activities
- 47% Case-based approaches
- 34% Fewer lectures
- 27% Digital storytelling

# Assignments

- 59% Assignments use varied resources
- 55% Group projects
- 53% Computer simulation
- 45% Multiplayer gaming

## Assessment

- 92% Prompt feedback
- 89% Frequent feedback
- 83% Opportunities for second chances/make-up
- 78% Chance to ask for a better grade
- 63% Self-evaluation
- 62% Little penalty for trial and error learning
- 62% Allowing students to self-test

# Instructor

- 89% Teacher publishing the criteria for earning letter grades
- 75% Seeing faculty during their office hours
- 61% Instructor knows your name
- 52% Instructor helps you manage stress
- 29% Teacher uses text messaging

Figure 6 displays the learning/teaching strategies ranked least important for a successful learning environment for millennial generation students as ranked by the millennial generation respondents.

The ranking of published millennial characteristics by the respondents are shown in Figure 7. The only published characteristic that the respondents did not agree with was **Sheltered**. The millennial respondents do not feel that they are sheltered today.

T-tests were run on all hypotheses at the .95 confidence level. Three hypotheses were accepted and two were rejected.

### Figure 7. Self-Reported Characteristics.

As a millennial, I believe this characteristic describes me.	Yes	Yes and Sometimes	No
Special	41	70	18
Sheltered	17	42	46
Confident	58	93	7
Team-Oriented	67	95	4
Achieving	87	98	4
Pressured	37	77	22
Conventional	35	68	22
Want Structure	63	89	7
Want Experience	90	99	0
Want Teamwork	59	90	8
Want Technology	79	97	3
Expect involvement on campus	35	71	28
Expect same good grades as high school	54	77	19

- Accept H1—There is no significant difference between the preferred learning environment of male millennial generation students and female millennial generation students.
- Accept H2—There is no significant difference between the preferred learning environment of ethnic groups of millennial generation students
- Accept H3—There is no significant difference between the preferred learning environment of millennial generation students in different majors in university business courses.
- **Reject H4**—There is no significant difference the characteristics of millennials as reported by the literature and as reported by millennials.
- **Reject H5**—There is no significant difference between the self-reported characteristics of millennials from different family educational levels.

# Conclusions

Millennial generation students have very distinct ideas about what learning/ teaching strategies create their successful learning environment. The desired learning/teaching strategies that involve technology are predictable. This generation has been raised with technology. However, the respondents desire for traditional lecture courses over hybrid or online courses doesn't fit the expected pattern. Especially since 87% feel active learning is important, 82% rank trialand-error learning important, 75% rank cooperative learning important, and 71% rank in-class activities important. These items seem to be the opposite of traditional lectures. Some strategies such as prompt and frequent feedback are important for any generation.

Most millennial students, regardless of age, gender, major, ethnicity, or parents college education, will benefit from the same preferred learning environment in a classroom, hybrid, or online course.

Millennial generation students

whose parents have more college education seem to fit the published characteristics more closely than millennial generation students whose parents have little to no college education.

Some of the strategies listed may not have been used by the students. Video conferencing is not commonly used in the classroom. Therefore, they have no way to know if they prefer those strategies. We tend to like what we use.

The previously published characteristics about millennials were confirmed by our sample, except for one glaring difference. The millennial students surveyed do not feel sheltered.

# Recommendations

In order to create a successful learning environment for millennial generation students, the professor must recognize and appreciate the qualities of these students. Fifteen strategies for a creating a successful environment include:

- Use Blackboard or another course management system
- Post PowerPoints online
- Post lecture notes online
- Vary assignments and resources
- Use group projects
- Incorporate computer simulations
- Provide prompt feedback
- Provide frequent feedback
- Provide opportunities for second chances/make-up
- Provide chances to ask for a better grade
- Publish the criteria for earning letter grades
- Be available to students by text messaging, office hours, virtual office hours, teleconferencing,
- Know your students' names
- Help your students manage stress

# Recommendations for future research are as follows:

• Many of the published studies are before the recession. Replicate prior research.

- Compare the younger millennials preferences to the older millennials preferences concerning learning/teaching strategies.
- Compare differences between gender and ethnicities.
- Compare differences between students in various colleges.
- Compare differences between students in various geographic regions.
- Follow the survey with in-depth interviews and/or focus groups to gain more information.

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# EDITOR, from page 3

their families' educational level.

At the conclusion the author offers fifteen strategies for creating a successful learning environment for millennials.

In the Dean's feature, you will read an article by Jerry Trapnell of AACSB International, who states that as of the writing of this article, out of over 13,000 institutions worldwide that deliver management education, only 655 institutions (about 5%) are accredited by AACSB. In this article, he discusses in detail the latest changes that have been proposed by the Blue Ribbon Committee. If the new changes are approved by the membership, the number of standards will be reduced from 21 to 15. One interesting change is to raise expectations for business schools to effectively articulate the impact of the scholarship outcomes by going beyond simply counting number of publications or intellectual contribution. Business schools will be asked to show how they are "making a difference." Another change is a clear declaration of financial strategies that indicate support for successfully achieving the mission of the school/college/business unit. An additional noteworthy change is the recognition of the ever-increasing use of technology-enhanced instruction

and articulation of quality expectations in all delivery methods. A new standard is added which addresses the involvement of schools in activities related to "executive education." Please read this article to learn more about these changes.

Professor Vakharia provides an update on the status of the Decision Sciences *Journal (DSJ)*. The good news is that DSJ is moving from quarterly publication to bi-monthly. Very soon we will enjoy reading our favorite journal every other month. This allows even more insightful and impactful research produced by our colleagues to be published. Dr. Vakharia also reports that the impact factor (IF) has declined for DSJ. However, it appears that this was a trend and almost all journals had a lower IF. Recently, there have been a few changes among associate editors (AEs) and the new list indicates a strong cadre of scholars that are serving as associate editors. The high quality of AEs will help enhance the prestige of DSJ. This will encourage authors to submit their work to the journal and hopefully quote articles published in DSJ more often.

Finally, you can enjoy reading all about the conference in San Francisco. I hope to see you all there.

Please forward your ideas and thoughts on how to improve this publication to me at: bizdean@usfsp.edu. ■

# Join Us in San Francisco!





# An Update on AACSB International's Revision of Its Business Accreditation Standards<sup>1</sup>

# by Jerry E. Trapnell, AACSB International

usiness schools and management education have experienced phenomenal success and growth since AACSB International was founded in 1916. As AACSB approaches its centennial year, it is appropriate that AACSB reflects not only on the past successes of its accredited business schools, but to focus on the future of business schools. It is in this context that AACSB is preparing to adopt revised accreditation standards next April. The key context for a revision of the standards is that business education is a global growth phenomenon that has exploded in the last 20-30 years. Today, there are more than 13,500 institutions globally that offer at least a bachelor's degree in business.

Recognizing the global growth in management education, AACSB now accredits 655 institutions in 44 countries and territories. Though the absolute number of AACSB accredited institutions seems large, it still remains less than five percent of the global participants delivering management education. This success is quite current. In 2000, AACSB's global activities were largely limited to Canada and a few Western European schools. In the last 12 years, student and faculty mobility on a global scale continues to increase and business schools that do not have significant international activities, partnerships, joint programs, etc. are the exception. So, it is natural that AACSB has expanded its global reach across its full range of activities which have also expanded significantly since 2000.

Despite the substantial success of business schools and management education globally, the demands for

increasing globalization of management education, the increasing role of technology as a key component and facilitator of delivery of management education, increasing demands for accountability for success of graduates and return on investment for governmental, tuition and philanthropic funding place more demands on business schools than ever before. These demands are exasperated by declining financial support and expectations to "do more with less." It is in this context that AACSB embarked on a process to update its business and accounting accreditation standards. This process began early 2011 and will continue into 2013 with the goal of an AACSB Accreditation Council<sup>2</sup> vote on revised business and accounting standards at the April 2013 AACSB International Conference and Annual Meeting in accordance with AACSB By-Laws. The remainder of this paper summarizes major concepts that are currently incorporated into an exposure draft of revised AACSB business accreditation standards.

Based on the work of the AACSB's Blue Ribbon Committee on Accreditation Quality (BRC) to date, it is clear that AACSB accreditation will continue to focus on recognition of business schools that demonstrate overall high quality and continuous improvement in the context of each business school's mission. That is, mission-driven accreditation based on self-assessment and peer review will remain the cornerstones of AACSB accreditation. However, the BRC has recognized that more must be expected of business schools, and new revised standards must embrace an ever increasing focus on documentation of



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lege of Business and Behavioral Science at Clemson University and served as the 2002-03 chair of the Board of Directors of AACSB International. Prior to becoming dean at Clemson, he served as director and professor of the Clemson University School of Accountancy. He earned his Ph.D. from the University of Georgia in 1977, his B.S. and M.S. from Clemson University in 1968 and 1970, respectively. He has published articles in a variety of professional and academic journals including Issues in Accounting Education, Management Accounting, Journal for Management Development, The Internal Auditor, Contemporary Accounting Research, and Advances in Accounting. He is the 2010 recipient of the Federation of Schools of Accountancy FSA/Joseph A. Silvoso Faculty Merit Award for his distinguished contributions to the Federation, to the profession of accounting, and to accounting education.

success and outcomes to meet increasing demands for accountability for student success and of business school impact. It is no longer acceptable for business schools to just produce significant numbers of graduates or to conduct research for research sake. In this era of increasing accountability and given the rate change as an environmental context for business schools driven by globalization of business and business education, the increasing importance of technology in the conduct of business and business education, the status quo is not acceptable. It is in this spirit that the BRC's proposed standards will continue to focus on AACSB's original themes of mission-driven accreditation recognizing overall high quality and continuous improvement but enhance these important dimensions by expecting business schools demonstrate a commitment to innovation, impact, and engagement.

Also key to the standards revision process was that BRC members recognized that any revision process must result in accreditation standards and processes that maintain AACSB's leadership position among business schools globally. That leadership position demands that AACSB accreditation must do more. AACSB accreditation must not constrain business schools from developing innovative approaches to support their mission. This is not the historical context for most accreditation organizations, but it must be as we move forward. In support of innovation, BRC agreed that the revised standards must demand business schools demonstrate they are making a difference, that is, they have impact. Impact is a broad concept across many dimensions, and business schools have many opportunities to demonstrate impactful outcomes. However, this has not been a broad focus, but must become one in this highly competitive environment of global business education and business activity. Finally, BRC has recognized that for an innovative business school to have positive and substantive impact, it must be broadly engaged with the academic and business communities, bringing together the latest and best of business practice and theory in support of the educational experience delivered to students, scholarship, and other activities carried out by business schools. Therefore, it is in the context of recognizing continuous improvement and overall high quality that BRC concluded future standards must expect business schools to document and demonstrate their commitment to innovation, impact, and engagement in the context of their stated mission, expected outcomes, and supporting strategies.

In September, BRC issued an exposure draft of the standards which are available to all AACSB member institutions representatives through the AACSB Exchange (see www.aacsb.edu for AACSB Exchange login information). Through the AACSB Exchange, BRC is soliciting feedback on the exposure draft consistent with its broad engagement strategy since inception of the review and revision process. The current exposure draft retains the following fundamentals of AACSB accreditation (AACSB, 2012):

- A continued commitment to mission focus, peer review and professional judgment, and scholarship.
- Reducing the number of standards from 21 to 15, with a resulting document that is more focused, offers increased flexibility, and enhances relevance for business schools now and in the future.
- Supports business schools and business in an environment that is increasingly international, competitive, and dynamic.

Following a section that articulates six eligibility criteria, the exposure draft presents accreditation standards in four major categories as follows:

- Strategic Management and Innovation
- Participants-Students, Faculty and Professional Staff
- Teaching and Learning
- Academic and Professional Engagement

The eligibility criteria include three general requirements and three statements of AACSB core values for which schools must demonstrate alignment. Two major revisions here include a broader, more flexible approach, under certain conditions, to establishing scope of accreditation recognizing the diversity of organizational structures globally offering business degree programs. The eligibility criteria incorporate a focus on demonstrating a functioning, collegiate business school and expands the ethical behavior expectations to address environmental sustainability.

The Strategic Management and Innovation standards continue AACSB's focus on mission-driven accreditation processes and outcomes. The revised standards do raise expectations for business schools to incorporate a focus on innovation in support of mission achievement. The articulated mission, expected outcomes, and supporting strategies should describe the business school's distinctive focus areas and how the business school expects to have an impact as it creates opportunities for innovation. This section of the standards continues AACSB's expectation that scholarship and intellectual contribution outcomes must be a component of all accredited business school strategies. The revised standards raise expectations that business schools articulate the impact of its scholarship outcomes that move beyond a simple counting of intellectual contributions. The standard is supported by an articulation of possible examples of impact that are flexible and allow business schools to indicate how they are "making a difference." The standards demand a clear articulation of appropriate financial strategies and other key resources (human, physical, infrastructure, etc.) that provide context and support for mission achievement and success.

The participant standards provide continued focus on business schools attracting and supporting appropriately qualified students throughout their academic program. Faculty sufficiency as currently articulated in the existing standards continues to be an important

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expectation as well as the importance of appropriate faculty management policies and strategies supporting faculty development and deployment. New standards are added to address the importance of quality student-to-student and student-to-faculty interactions along with faculty-to-faculty interactions in support of high quality learning experiences. Recognizing the increasing importance of professional staff in support of mission achievement, a standard is added to address the deployment of appropriate and sufficient professional staff in key areas of business school activities to include technology and instructional program support.

The Teaching and Learning standards address curricula management and assessment and provide broad guidelines for curricula content for undergraduate through research doctoral degree programs. New standards are introduced relating expectations for the assessment, and development of high quality classroom teaching and program structure expectations are articulated. This set of standards recognizes the increasing importance of technologyenhanced instruction including fully distance-delivered modes and applies the standards to all delivery modes deployed by business schools articulating quality expectations in all such cases. Direct assessment of student learning is retained but placed in the context of overall curricula management strategies recognizing that curricula change and development may be influenced by a variety of external and internal factors including assessment of student learning. The standards also recognize that many business schools function within a prescribed program assessment environment. In such cases, the standards allow such assessments to be used to support continuous improvement if documented to be equivalent to the spirit and intent of the standards.

The Academic and Professional Engagement Standards incorporate the current focus on the importance of the deployment of qualified faculty in support of the business school mission. However, the revised standards reframe the faculty development expectations in terms of academic and/or professional engagement to support and document the currency and relevancy of the intellectual capital of the faculty in support of their teaching role and in support of the broader business school mission. The foundation of this group of standards is the expectation that high quality business schools are engaged with the academic and professional communities to ensure that business programs, research, and other activities reflect the latest in business theory and practice. Student engagement is addressed outlining expectations for students to be involved in active, engaged, experiential learning activities that can include curricular, co-curricular, and/ or extracurricular experiences. Such experiences as field research, consulting projects, internships, study-abroad experiences, etc. are examples of various student engagement activities that may be used to support student engagement. Finally, a new standard is added for business schools that are involved in engagement activities through executive education programs that do not lead to a business degree. Though not mandated, if a business school conducts non-degree executive education, this is envisioned as an excellent form of professional engagement for faculty. The standard outlines expectations for quality assessment and improvement based on customer satisfaction as well as articulation of how executive education activities are resourced and supported. Faculty qualifications continue to be a key focus and the revised standards expand on the current focus on documenting "academically and professionally qualified" faculty by providing additional categories of qualified faculty. These categories recognize a variety of avenues for development activities supporting intellectual capital maintenance including examples of a variety of academic and/or professional engagement activities that are intended but not clearly articulated in the current standards.

As noted earlier, BRC's goal is to place revised standards before the

Accreditation Council for a vote next April. It should be noted that parallel processes are underway to revise accreditation forms, templates, etc. that support the accreditation process adapting these to the revised standards. Also, extensive educational programming is being planned and developed for business school leaders and faculty. A key question focuses on the transition plan for schools to adopt and apply the new standards. Currently, the transition plan calls for schools having accreditation reviews in 2013-14 to remain on the current standard unless they chose to adopt the new standards. For schools with reviews in 2014-15, the same option will be available. For reviews scheduled for 2015-16, all schools are expected to be on the new standards.

Finally, feedback and input are keys to the successful standards revision process. Business school leaders and faculty of AACSB member institutions are encouraged to review the exposure draft, participate in other opportunities to learn about the proposed standards and provide input and recommendations for improvement. A high level of engagement will ensure that the standards that are submitted to the AACSB Accreditation Council reflect our best thinking and continue to support AAC-SB accreditation as the global leader in business school quality assurance bringing value and critical recognition to those institutions that hold AACSB Accreditation.

# Endnotes

- 1. The opinions and interpretations expressed in this paper are solely those of the author.
- 2. The AACSB Accreditation Council is comprised of all institutions that hold AACSB Accreditation.

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**nalytics** is a bi-monthly, digital magazine providing a comprehensive look at the analytics profession through news articles, features, columns, and departments. It provides a window into the applications of mathematics, operations research and statistics and how they drive business decisions.

The digital format allows readers to easily page through the magazine, preview an entire issue at once, and zoom in on any page at will. This versatile option also allows readers to email individual pages, both editorial and advertisements and share information with colleagues or contact vendors as well as click on internet links to gather more information.

**Analytics** is published by INFORMS the Institute for Operations Research and the Management Sciences. INFORMS is the world's largest membership society dedicated to the analytics profession. The society publishes 12 scholarly journals and a membership magazine, organizes national and international conferences, bestows awards and prizes, and arranges for efficient communication and networking among analytics professionals.

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# *Decision Sciences Journal:* **An Update**

# by Asoo J. Vakharia, Editor, University of Florida

t has been another outstanding year for the Decision Sciences Journal (DSJ). As in the past, the journal has received extensive support from the Board of Directors of the Decision Sciences Institute, the publisher Wiley-Blackwell, and the Warrington College of Business Administration at the University of Florida. In addition, with the dedicated service of the Senior and Associate Editors, and an outstanding set of reviewers, we have been able to continue to build and maintain the journal as an outlet of choice for active researchers in operations and supply chain management (O&SCM) and information systems and technology (IS&T). Beginning with our February 2012 issue, the journal is now published six times each year (previously we were publishing quarterly). Hence, we will now be able to disseminate research articles at a quicker pace.

# **Editorial Team**

For 2011–2012, we operated with a team of six Senior Editors: Professor Kurt Bretthauer (Indiana University); Professor Paulo Goes (University of Arizona); Professor Manoj Malhotra (University of South Carolina), Professor K.K. Sinha (University of Minnesota); Professor Cheri Speier-Pero (Michigan State University) and Professor Nallan C. Suresh (University at Buffalo). In addition to these individuals, we expanded the team of Associate Editors to include other eminent researchers (Table 1 lists each AE who served in 2011-2012 and their affiliation). It is only through the support and dedication of these individuals that we have been able to maintain and enhance the quality of the review process for the journal while providing detailed and constructive feedback for each paper

reviewed by the editorial team. Finally, the service of reviewers to the journal has been outstanding and will be recognized in the last issue of each calendar year (i.e., all reviewers for all papers reviewed between July 1, 2011, and June 30, 2012, will be recognized in Vol. 43, No. 6, of the *DSJ*, to be published in December, 2012).

# Journal Submissions and Outcomes

There have been a total of 651 submissions (548 original submissions and 103 revised submissions) to the journal since we launched our online system in January 2011. As of August 13, 2012, the statistics of relevance related to these submissions are as follows:

- Accepted (or conditionally accepted) for publication: 48 articles (7.4%);
- Revisions Invited (in process with authors): 110 articles (16.9%);
- Rejected: 419 articles (64.4%); and
- Currently in the review process: 74 articles (11.4%).

# **Review Process and Cycle Time**

For the original submissions which have reached decisions (489 of 548, as of August 13, 2012), the cycle time for first round feedback is as follows:

- Average cycle time: 91 days;
- Percentage of papers processed within 75 days: 34%; and
- Percentage of papers processed within 105 days: 70%.

# Focused Issues of DSJ

At this point in time, we are planning to publish two focused issues of the journal in 2014:



# Asoo J. Vakharia

is the McClatchy Professor and Director of the Center for Supply Chain Management in the Warrington College of Business Administration at the University of Florida.

He has a PhD in operations management from the University of Wisconsin-Madison. His research focuses primarily on contemporary issues in supply chain management (such as disruption management, new product introduction, and mass customization). He has published papers in several leading academic journals including Decision Sciences, European Journal of Operational Research, IIE Transactions, Journal of Discrete Applied Mathematics, Journal of Operations Management, and Naval Research Logistics Journal, among others. He is the editor for Decision Sciences and a senior editor for Production and Operations Management Journal. asoov@ufl.edu

- *Responsible Purchasing and Supply Practices* (Co-Senior Editors: Christopher Seow, Joseph Sarkis, Martin Lockström, and Thomas Callarman): We hope to make final decisions on these manuscripts by June 30, 2013. Papers that are accepted for publication for this focused issue will be published during 2014.
- Management of Innovation Within and Across Borders (Co-Senior Editors: Janice Carrillo, Cheryl Druehl, and Juliana Hsuan): We hope to make final decisions on these manuscripts by December 1, 2013. Papers that are accepted for publication for this focused issue will be published during 2014.

Due to the substantial increase in the number of focused issue proposals, we have developed a process for evaluating these on an annual basis (focused issue proposal form is available at http://warrington.ufl.edu/departments/isom/dsj/ focused.asp).

# **Annual Recognition**

At the 2011 Annual Meeting of the Decision Sciences Institute (held in Boston, MA), the following Associate Editors and Reviewers were recognized for their service to the journal:

- Apurva Jain, Ray Patterson, and Johnny Rungtusanatham were recognized as Outstanding Associate Editors for 2010–2011.
- Greg Heim, Christopher Craighead, and Jennifer Blackhurst were recognized as Outstanding Reviewers for 2010–2011.

In addition, the paper by Khawaja A. Saeed, Manoj K. Malhotra, and Varun Grover for their article "Interorganizational System Characteristics and Supply Chain Integration: An Empirical Assessment" (Vol. 42, No. 1, pp. 7–42) was selected as the best paper published in *DSJ* in 2010-2011.

## **Impact Factors and Journal Quality**

One of the many factors which can be used to validate the quality and/or impact of a journal is the impact factor (IF) determined by the ISI Web of Knowledge based on the journal citation reports (JCR). Although we all recognize that measures of quality based on citations are subject to debate, this IF is frequently used by external constituencies. The annual IF for leading O&SCM and IS&T journals for 2009-2011 are given in Table 1.

There is no question of the significant

drop in the IF for *DSJ* in 2011 as compared to 2010. On the other hand, it is also obvious that the annual IF for all journals was substantially lower in 2011 as compared to 2010. In order to investigate these significant changes in the 2011 IF, we obtained a detailed report from the publisher. Our analysis of this report led to the following conclusions:

- First, an analysis of the annual impact factor is reflective of a myopic focus since it could be the result of a one-time occurrence such as the publication of a single paper which might be extensively cited.
- Second, the IF has primarily been used to develop rankings and it has been noted that by using the annual IF, rankings change substantially from year to year.
- Finally, there was an observed trend (discussed widely among journal editors) where by following unethical practices, certain journals were able to increase their IF. In response to this, a group of editors initiated the development of a voluntary code of conduct (http://editorethics.uncc. edu/Index.aspx) which has been affirmed by a significant number of journal editors.

Informal discussions with several editors of other respected journals and with several Senior and Associate Editors of *DSJ* were also initiated regarding the best use of IF as a proxy for journal quality and/or impact. The overwhelming consensus was that in addition to the annual IF, we should also consider and track the 5-year IF shown in Table 2.

This table reflects the remarkable consistency in the ranking of *DSJ* among the set of peer journals. It is worth noting that we are well positioned relative to *Management Science* (especially in 2010 and 2011); in O&SCM, we are consistently ranked second, while in IS&T, we are since consistently ranked third. Finally, among the set of all management journals included in the ISI list, *DSJ* is ranked 21st (2009); 23rd (2010); and 29th (2011).

Table 1. Impact factors and journal quality.

	2011 IF	2010 IF	2009 IF
OPERATIONS/SUPPLY CHAIN MANAGEMENT			
Journal of Operations Management (JOM)	4.382	5.093	3.238
Manufacturing & Service Operations Mgt (M&SOM)	1.475	2.048	2.149
Production & Operations Management Journal (POMS)	1.301	1.851	2.08
MIS Quarterly (MISQ)	4.447	5.041	4.485
			4.405
Information Systems Research (ISR) Journal of Management Information Systems (JMIS)	2.146 1.423	3.358 2.662	1.792 2.098
Information Systems Research (ISR)	2.1.10		1.792
Information Systems Research (ISR) Journal of Management Information Systems (JMIS)	2.1.10		1.792

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### Table 2 . Impact factors and journal quality.

	2011 IF	2010 IF	2009 IF
OPERATIONS/SUPPLY CHAIN MANAGEMENT			
Journal of Operations Management (JOM)	6.012	6.029	4.178
Manufacturing & Service Operations Mgt (M&SOM)	2.356	NA	NA
Production & Operations Management Journal (POMS)	2.259	3.147	2.806
INFORMATION SYSTEMS/TECHNOLOGY MIS Quarterly (MISQ) Information Systems Research (ISR) Journal of Management Information Systems (JMIS)	7.497 4.131 2 945	9.821 5.458 4.054	9.208 4.893 3.215
CROSS DISCIPLINARY Management Science (MS)	3.304	3.966	4.125
Decision Sciences (DSJ)	3.146	3.937	3.276

## **Concluding Thoughts**

The focus of the *DSJ* will continue to be the publication of exemplary and rigorous research addressing business decisions primarily in the areas of O&SCM and IS&T. At this point in time, we do not plan to implement major editorial changes for the journal. Of course, there have been minor changes in the group of Associate Editors since a few did make the decision to take a break from their duties to *DSJ*. We were able to recruit additional AE's to replace these individuals effective July 1 and the revised list of AE's is available at http:// warrington.ufl.edu/departments/isom/ dsj/team.asp.

Another priority of the journal is to continue to expand the reach of DSJ internationally. As editor, I represented the journal at the 3rd Annual Meeting of the European Decision Sciences Institute in Istanbul, Turkey held in June 2012 and also participated in journal-related panel discussions at other international conferences. Relevant information for the journal was disseminated at both international meetings and we have been successful in recruiting international scholars to serve as Associate Editors for the journal. I will continue with these initiatives and will share the outcomes in my journal update next year.

I look forward to sharing more information on the journal with the DSI community at the upcoming Annual Meeting in San Francisco. I do hope you will continue to provide the strong support to the journal not only by submitting your best work but also by helping to referee submitted manuscripts. *DSJ* continues to be an excellent outlet for disseminating both theoretical and practical research and I hope that we can work together to maintain and enhance its reputation within our community. ■





# Focused Issue on "Responsible Purchasing and Supply Practices"

# New Extended Deadline: October 31, 2012

### **Focused Issue Co-Senior Editors:**

**Christopher Seow** (Royal Docks Business School, University of East London and Cass Business School, City University, UK)

Joseph Sarkis (Clark University, USA)

**Martin Lockström** (China Europe International Business School, Shanghai, China).

## Motivation

There is a growing consensus that organizations should not only be managed efficiently, but also behave responsibly. The adoption of the general notion of corporate social and environmental responsibility has become well established within the global business community over the past decade. Environmental responsibility can be defined as actions that seek to limit, ameliorate, or prevent damage to the existing natural environment caused from a company's activities. It may also include efforts to improve the quality or quantity of environmental resources. The wider issue of corporate social responsibility includes a diverse range of areas, including compliance, governance, and impacts on developing markets.

A fundamental, yet less explored aspect of responsibility is responsible purchasing and supply. This deals broadly with business-supplier relationships and is integral to innovation and success—be it through market efficiencies, responses to change or innovation, or the introduction of technological, social and institutional processes, including new business models.

While the rhetoric around responsible purchasing and supply for sustainable development may be well developed, research into this aspect is, at best, at an exploratory stage. Investigation into this area requires new knowledge—and possibly departures from existing assumptions—and its integration into established business models, processes and routines. At the extreme, it may involve the reconfiguration of established business thinking and development of new business models that redraw businesses' traditional supplier and sourcing relationships.

In line with the policy of *DSJ*, we welcome submissions which analyze the problem of interest using any appropriate methodological research tool(s). In addition, papers that focus on developed or emergent economies and new or established industries are also of interest. Suggested themes for contributed papers are:

- Sustainable Procurement
- Supply-Chain Related Agency
   Problems
- Stakeholder Roles and Relationships in Responsible Sourcing
- Social Considerations in Ethical Business
- Roles of Ethics in Developing Customer/Stakeholder Loyalty
- Responsible Purchasing and Supply for Increased Competitiveness
- Monitoring and Safeguarding Compliance
- Issues of Governance in Sustainable Procurement
- Impact of Developing and Emerging Markets on Sustainability
- Buyer-Supplier Relationships
- Behavioral and Corporate Citizenship

This list is obviously non-exhaustive and hence, we also welcome other research related to the theme of the focused issue.

# **Review Process and Deadlines**

Manuscripts for the focused issue should be submitted by carefully reviewing the guidelines available at **decisionscienc**esjournal.org/authors.asp. All authors submitting a manuscript (all submissions must be through mc.manuscriptcentral. com/dsj) should indicate that it is for a focused issue on "Responsible Purchasing and Supply Practices."

# The deadlines for this focused issue are:

- October 31, 2012 Submission deadline for initial submissions
- December 15, 2012 First-round decisions on all submitted manuscripts

# • March 1, 2013

Submission deadline for invited revisions

• June 30, 2013 Final decisions

# Focused Issue on "Management of Innovation Within and Across Borders"

# Submission Deadline: January 31, 2013

# Focused Issue Co-Senior Editors:

Janice Carrillo (University of Florida, USA)

Cheryl Druehl (George Mason University, USA)

Juliana Hsuan (Copenhagen Business School, Denmark)

Innovation is an integral part of every firm's ongoing operations. While new product and service creation is an essential task to ensure a firm's immediate success in the marketplace, process and supply chain innovations can also create a unique source of competitive advantage for the future. Encouraging innovative thinking, developing new innovations, and managing the processes by which those innovations are developed are critical aspects of today's firm. Consequently, research which aids in the creation and maintenance of innovative firms is an important topic of inquiry for the operations management (OM) and information systems (IS) communities.

The objective of this focused issue is to encourage rigorous and relevant research on the management of innovation. We invite authors to submit papers that address the topic of innovation within and across borders. Recognizing and celebrating the complex nature of innovation processes, the term "borders" in this context can denote a firm's (i) value chains, (ii) functional boundaries, (iii) corporate boundaries, and (iv) geographic borders.

We seek papers that address contemporary topics and have the potential to create a new foundation for the management of innovation in the future. We are particularly interested in the processes which underlie innovation. The papers may draw from one or more methodologies, including analytical, empirical, and conceptual approaches. Multi-disciplinary papers are encouraged, as long as they adhere to the editorial guidelines established for DSJ.

Suggestions for potential topics include, but are not limited to, the following:

#### Innovation Within a Value Chain:

- Process innovation
- Business model innovation
- New product development
- New service design
- Innovation in performance management
- Behavioral practices innovation
- Innovations in social responsibility
- R&D management
- Information technology systems

### Innovation Across Functions:

- Entrepreneurship
- Finance
- Information systems
- Operations management
- Marketing
- Strategy
- Organizational behavior

*Innovation Across Company and Geographic Borders:* 

- Supply chain innovation
- Dispersed innovation
- Cross-cultural views of innovation
- Innovation and globalization
- Development of tools to facilitate intercompany innovation

### **Review Process and Deadlines**

All submissions must be made electronically through Manuscript Central at mc.manuscriptcentral.com/dsj. Before submitting, authors should carefully review the guidelines available at: decisionsciencesjournal.org/authors.asp. All authors submitting a manuscript should indicate that it is for the focused issue on "Management of Innovation Within and Across Borders."

# The anticipated deadlines for this focused issue are:

- January 31, 2013 Submission deadline for initial submissions
- April 30, 2013 First-round decision deadline on all submitted manuscripts
- July 31, 2013

Submission deadline for invited revisions

• December 1, 2013 Final decisions

decisionsciencesjournal.org/

# **ANNOUNCEMENTS**

(see more information on related conferences and publications at http://www.decisionsciences.org)

# **Institute Meetings**

■ The 43rd Annual Meeting of the Institute will be held November 17-20, 2012, at the San Francisco Marriott Marquis in San Francisco, CA. Submission deadlines have passed. For more information, contact Program Chair Thomas Choi at thomas.choi@asu.edu.

www.decisionsciences.org

■ The 44th Annual Meeting of the Institute will be held November 16-19, 2013, at the Marriott Baltimore Waterfront in Baltimore, Maryland. For more information, contact Program Chair Funda Sahin at fsahin@uh.edu.

■ The 12th Annual International DSI and 18th Annual Asia-Pacific DSI Region will hold a joint annual meeting at the Courtyard Marriott, Nusa Dua, Bali, Indonesia, July 9-13.

#### idsi13.org

■ The European Region will hold its 4th annual conference June 16-19, 2013, in Budapest, Hungary, at the Hotel Sofitel Budapest Chain Bridge. Submission deadline is March 4, 2013.

#### www.edsi2013.org

■ The 7th Annual Meeting of the Indian Subcontinent will be held in Hyderabad, India, December 27-29, 2012, at IBS. Submission deadline has passed.

www.ibshyderabad.org/conference/ ISDSI-IBS

■ The Mexico Region. For more information, contact Antonio Rios, Instituto Tecnologico de Monterrey, antonio.rios@ itesm.mx.

■ The Midwest Region will hold its 2013 Annual Meeting on April 18-20, at the Kent State Regional Center. Program Chair is Joseph Muscatello:

jmuscate@kent.edu

■ The Northeast Region will hold its 2013 Annual Meeting on April 5-7, at the New York Marriott at the Brooklyn Bridge in New York City. Submission deadline has passed.

www.nedsi.org

■ The Southeast Region will hold its 2013 Annual Meeting on February 20-22, at the DoubleTree in the historic district of Charleston, SC. Paper submission deadline has passed. Submission deadline for students is November 2.

#### www.sedsi.org

■ The Southwest Region will hold its 2013 Annual Meeting on March 12-16, at the Albuquerque Convention Center in Albuquerque, NM. Submission deadline has passed.

www.nedsi.org

■ The Western Region will hold its 2013 Annual Meeting on March 26-29, at the Long Beach Renaissance Hotel, Long Beach, CA. Submission deadline has passed.

www.wdsinet.org

# **Call for Papers**

### Conferences

■ International Masaryk Conference organized by MAGNANIMITAS Association will be held in The Czech Republic on December 27-29, 2012. The conference is intended to gain academics and Ph.D. students representing universities from European countries as well as representatives of academic institutions and companies. Applications are due December 3, 2012; paper deadline is December 4, 2012.

www.mmk.econference.cz/english/ details\_en.html

■ The 3rd International Workshop on Model-driven Approaches for Simulation Engineering (part of the Symposium on Theory of Modeling and Simulation) will be in San Diego, CA. Submission deadline is November 1, 2012.

www.sel.uniroma2.it/Mod4Sim13

■ The 30th Anniversary Pan-Pacific Conference will be held June 3 - 6, 2013, in Johannesburg, South Africa, in collaboration with the University of Johannesburg. The theme of the Conference is "Forging the Legacies of Emerging Economies." Submission deadline for Papers/Proposals is **February 15, 2013**.

www.panpacificbusiness.org

■ The 15th International Conference on Electronic Commerce will be held in Turku, Finland. A special attention will be paid to the theme of Effective, Agile and Trusted co-created eServices. Submission deadline is March 16, 2013.

www.icec.net

#### **Publications**

■ *Decision Sciences Journal* is publishing a focused issue on "Responsible Purchasing and Supply Practices." Initial submission deadline has been extended to **October 31, 2012.** See page 22 of this newsletter for more information.

■ *Decision Sciences Journal* is publishing a focused issue on "Management of Innovation Within and Across Borders." Submission deadline is **January 13, 2013**. See page 23 of this newsletter for more information.

■ *The Journal of Business Logistics* will publish a special topic forum on strategic sourcing and performance. Submission window is **November 15 - December 31, 2012.** Email guest editors: cwc13@psu.edu, ketchda@auburn.edu, or tcrook@utk.edu.

■ *The Journal of Operations Management* will publish a special issue on "Service Triads." relationships between buying organization, service provider, and the buying organization's customer can be viewed as a "service triad." Submission deadline is **April 1, 2013.** 

wpcarey.asu.edu/JOM/upload/ BehOpsSpecialIssue2010.pdf

More conferences and calls for papers are listed on our website: www.decisionsciences.org/ conferences/default.asp

# 2012 Program Chair's Message

We want to give

you a heads-up for

a new initiative we

are trying out this

vear. That is the

"Track Caucuses."

This initiative is

largely designed

to provide some

continuity from

**THOMAS Y. CHOI, Arizona State University** 

# **Globalization—Working Together and Celebrating Our Differences**

The 43rd Annual Meeting of

the Decision Sciences Institute

will be held in San Francisco on

November 17 - 20, 2012.

For the latest updates, see:



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this year to next year. You will meet like-minded scholars there that share common research

interests. Please keep your eyes open for this event. The track chairs of this year and next year have been asked to come and lead the caucus. We intend to provide food.

In addition, the 2012 DSI Annual

Meeting will feature exciting plenary talks by leading professionals and academics. **Stuart Kauffman**, whose talk is "Beyond Entailing Laws: The Illusion in our Habit of Control and the Promise of a Habit of Enablement," is an American theoretical biologist and complex systems researcher concerning the origin of life on Earth. **Jeffrey K. Liker**'s talk is entitled "The Myth of Top Down Decision Making: Distributed Problem Solving at Toyota." He is professor of industrial and operations engineering at the University of Michigan and is the author of *The Toyota Way*, an international best seller. **Jack Meredith** will speak on "OM Journal Research vis-à-vis Managerial Decisions: Where Are We?" He is a professor and distinguished scholar at Wake Forest University, and a former editor of *Journal of Operations Management*.

In addition, this year we will have Theme-Based Showcase Sessions from five different continents. The session on

> Africa will highlight research challenges and opportunities in the African continent. Australia's session will present challenges and opportunities faced in Australia. North America's session is about the return of

manufacturing previously sourced to other continents. Asia's session will address emerging trends and managerial challenges on that continent. And South America's session will address sustainable supply chains particularly in agroindustry, a cornerstone in many South American economies.

For more details, see the conference website at www.decisionsciences.org/ Annualmeeting.



### 2012 Annual Meeting Coordinators

Program Chair Thomas Y. Choi Arizona State University W. P. Carey School of Business Thomas.choi@asu.edu

Associate Program Chair Murat Kristal York University Schulich School of Business Mkristal@schulich.yorku.ca

Proceedings Coordinator Hale Kaynak University of Texas, Pan American halekaynak@gmail.com

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Technology Coordinator Jamison Day University of Denver Jamison.day@gmail.com

Executive Director, Decision Sciences Institute Carol J. Latta dsi@gsu.edu



# **DSI 2012 Annual Meeting Keynote Presentations**

The 2012 DSI Annual Meeting will feature these exciting plenary talks by leading professionals and academics in the decision sciences.



# Stuart Kauffman

on "Beyond Entailing Laws": The Illusion in Our Habit of Control and the Promise of a Habit of Enablement"

Critically, no one can prestate the emergence of the Turing Machine, Google, or the Arab Spring. Thus, not only do we not know what WILL happen, we often do not know even what CAN happen. In this context, the 1950's style General Motor top down management fails, for we do not know the ever new variables that become relevant, thus cannot optimize over a strategy space we cannot prestate. In its place we need to explore the promise of a habit of enablement.

Stuart Alan Kauffman is an American theoretical biologist and complex systems researcher concerning the origin of life on Earth. In 2010, he joined the University of Vermont faculty.



Jeffrey K. Liker on "The Myth of Top Down Decision Making: Distributed Problem Solving at Toyota"

The stereotype of corporate decision making features the lone CEO making decisions executed by the corporation as if organizations are computers and executives need only pick the right software and program it. In reality organizations are complex social systems, and decisions at the top are only loosely related to organizational processes and their outputs. This presentation will use Toyota as an example.

Jeffrey K. Liker is Professor of Industrial and Operations Engineering at the University of Michigan. He is author of *The Toyota Way*, which speaks to the underlying philosophy that drives Toyota's quality and efficiency-obsessed culture.



### Jack Meredith

on "OM Journal Research vis-à-vis Managerial Decisions: Where Are We?"

Decision Sciences Institute 43rd ANNUAL MEETING

Beginning with a review of the research history of our field and the role of various journals in our research evolution, the focus will then shift to managerial decision making, including where we've been and where we are today. From there, we will explore some possible futures for research and its impact on managerial decisions, with a brief final "plug" for more case and field research.

Jack Meredith is a professor at Wake Forest University. He was the editor-inchief of the *Journal of Operations Management* from 1994-2002 and more recently was the founding and co-editor-in-chief of the journal *Operations Management Research* from 2005-2011.

# **Theme-Based Showcase Session—Africa**

# by Adegoke Oke, Arizona State University

DSI's theme-based

session on Africa at

the DSI 2012 meet-

ing is an interactive

panel-led discussion

that will be focused

on highlighting the

research challenges

and opportunities in

the African continent.

Despite the stagnant



Adegoke Oke, Coordinator

growth in Western economies, Africa continues to enjoy robust growth. Yet, academics and practitioners in the West, especially in the U.S., know little about Africa, and have a lot of misconceptions about operating there. In line with the theme of the 2012 conference "Globalization: Working Together and Celebrating our Differences," this session will bring together academics and practitioners from different cultures and with diverse experience in operating and doing research in Africa.

Specifically, some of the issues that this interactive panel-based session will address include the following:

- 1. What are the challenges and opportunities for decision sciences researchers in Africa?
- 2. Doing research in Africa
  - Learning by doing—what can we learn from the China experience in terms of doing research in an emerging market?
  - What are potential research issues and topics?

- Opportunities and challenges?
- Data availability and access issues
- Potential partners/collaborations
- How to go about it
- 3. Africa—"the dark continent?" Or the next location for low-cost manufacturing/commodity manufacturing operations?

For more information, contact Africa Theme-based Session Coordinator:

Adegoke Oke Dept of Supply Chain Management W.P. Carey School of Business Arizona State University Tempe, AZ 85287-4706 480-965-3105 adegoke.oke@asu.edu

# **Theme-Based Showcase Session—Australia**

by Danny Samson, University of Melbourne

This session will pres-

ent some of the eco-

nomic and business/

managerial chal-

lenges and opportu-

nities, and research

questions, faced by

academics and organ-

isations in Australia.

Australia is a large

island continent with



Danny Samson, Coordinator

only 23 million people and first-world living standards; it also has small domestic markets and low population density. While it once had the highest living standards in the world based on agriculture, Australia now earns its way based on its mining industry.

For decades Australia has struggled to remain viable as a manufacturing base, and the current trajectory is highly problematic. For example, its automotive sector is a third in size of what it was and is seemingly below efficient scale. The difficulty of competing internationally from a "faraway' high-cost base with a small domestic market poses unique challenges embodied in the question "How can we compete?"

On the more positive side, Australia's first-world infrastructure and governance saw this continent move with sound resilience through the global financial crisis. The economy has experienced solid and stable growth, and is envied by many in terms of economic performance and standard of living, despite its high-cost base.

This session will include presentations by academics and business executives, then a panel discussion with the audience.

Australia is currently heavily dependent on its exports of natural resources to China and Japan. Some key challenges include:

1. How can its enterprises use innovation to create higher levels of value 43rd ANNUAL MEETING

Decision Sciences Institut

adding and self sufficiency?

- 2. Can the competitiveness of the dwindling manufacturing sector be raised?
- 3. How can levels of entrepreneurship be encouraged?
- 4. How can we as researchers and educators maximize our contribution to dealing with these challenges?
- 5. How can researchers/ educators and business executives work together to improve outcomes?
- 6. How can we overcome our high-cost structure to compete globally?
- 7. Can we transform our economy and society to be more environmentally sustainable?
- 8. What research should be done to support a population policy?

For questions and comments on this session, contact Danny Samson, University of Melbourne, d.samson@unimelb. edu.au ■

# **Theme-Based Showcase Session—North America**

by David A. Johnston, York University, Toronto, Canada

Reshoring and the

Competitiveness

of North American

Manufacturing Sup-

ply Networks. Re-

shoring is a topical

movement in both

the United States

and Canada with

an evolving role for



David A. Johnston, Coordinator

Mexico in the North American Free Trade zone. The impetus for North American firms to source from emerging economies on other continents is eroding. Aside from macroeconomic forces, four trends are transforming the competitive landscape for individual firms. First changes in the price and availability of labour, energy and materials require changes in sourcing strategies in order to achieve profit and grow targets. Second, product and process technology continues to evolve in many industries to a "third generation" of manufacturing an evolution that favors workforces that are able to understand and implement new sophisticated technologies. Third, firms are rediscovering the importance of flexible and resilient supply networks to better serve their customers. Finally, softwares are emerging to help firms aggregate the impact of all of these factors and make holistic decisions. In this session we focus on understanding the drivers of change, the implications for management, and the establishment of a research agenda focused on manufacturing and supply network strategy.

#### Our panelists include:

• Paul Ciani, VP Operations, Stoke Ltd., a Silicon Valley start-up.

www.stoke.com

• Harry Moser, founder of the Reshoring Initiative.

www.reshorenow.org

• Kevin O'Brien, CEO and President of Energy Commercialization, LLC www.energycommercialization.com

For further information, please contact: Dr. David A. Johnston Shulich School of Business York University, Toronto, Canada johnston@rogers.com



# **Theme-Based Showcase Session—Asia**

by Xiande Zhao, Chinese University of Hong Kong and South China University of Technology, and Mohan Gopalakrishnan, Arizona State University





Xiande Zhao

Mohan Gopalakrishnan

We will invite several senior executives and academics managing industry-based research centers to discuss emerging trends and managerial challenges of supply chain management in Asia. They will share how companies in their countries are dealing with these challenges and the role supply chain management plays in improving competitiveness. The two session co-chairs will bring in their perspectives on how academics can help to deal with these challenges through research, education and consulting.

### Panelists include:

- Edward Y. M. Zhu, CEO of CHIC Group Global Co. Ltd. (chicgroup.cn), heads a company with nine divisions including food, agriculture, and medical devices, with a focus on integrating resources and capabilities in the supply chain.
- **Raymond Tan**, president of Luen Thai International Group, or **John Romagna**, executive vice president of Luenthai Holdings Corporation and responsible for strategy, systems and support.
- Venkat Saddikuti, director of the Center for Manufacturing Excellence, Indian Institute of Management, Indore, India (svenkat@iimidr.ac.in), focuses on the

topic of health care supply chain in India. He has 18 years of experience in industry and academia, including with the MIT-Singapore Alliance and as a Fulbright scholar at Arizona State University.

• Devanath Tirupati, EADS-SMI Chair Professor of Sourcing & Supply Management, and chairperson of the Centre for Supply Chain Management, Indian Institute of Management, Bangalore, India (devanath.tirupati@iimb.ernet.in) focuses on industry-academic collaboration and knowledge building in India. He received his PhD from the Sloan School of Management, MIT.

For more information, contact the co-chairs, Xiande Zhao (xiande@ baf.msmail.cuhk.edu.hk) or Mohan Gopalakrishnan (mohan.gopalakrishnan@asu.edu). ■

# **Theme-Based Showcase Session—South America**

by Edgar Blanco, Massachusetts Institute of Technology, and Ely Paive, Fundacao Getulio Vargas, Sao Paulo



Edgar Blanco



Ely Paiva

In this panel we will learn about sustainable supply chains in the region. Agroindustry is a corner stone of several economies in South America. The panelists will describe the operations, strategies and "perfomance" of global competitive supply chains in South America. The discussion will include the panelists' perspectives on the long-term sustainability of these industries.

Initially, we will present the topic broadly. Afterwards, two invited speakers will briefly summarize their positions (15 minutes). The questions that we plan to discuss:

- What are the current constraints and achievements in the cases presented?
- How is the triple bottom sustainability present in the cases presented?

• What are the future challenges for sustainable supply chains in the region from a global competition perspective?

For more information on this session, contact the co-chairs:

Edgar Blanco, Massachusetts Institute of Technology, eblanco@mit.edu.

Ely Paiva, Fundacao Getulio Vargas, Sao Paulo, ely.paiva@fgv.br. ■

# **2012 DSI Annual Meeting Awards**

DENNIS E. GRAWOIG DISTINGHISHED SERVICE AWARD TBA

### 2012 FELLOWS

Soumen Ghosh, Georgia Institute of Technology Timothy L. Smunt, University of Wisconsin, Milwaukee

#### **BEST APPLICATION AWARD**

#### Winner:

The Relationship between Lean Supply Chain Strategy and Supplier Integration and Competitive Capabilities in Thailand's Automotive Suppliers?

Suntichai Kotcharin, Manchester Business School Steve Eldridge, Manchester Business School James Freeman, Manchester Business School

#### Honorable Mention:

Facility Layout at McNeil Warehouse Goodwill Industries Clara Novoa, Texas State University Nhi Mai, Texas State University

### BEST INTERDISCIPLINARY RESEARCH PAPER

#### Winner:

Cloud Computing: Supply Chain Applications and Implementation Issues— An Agent-Based Simulation Approach Yang Yu, Texas Tech University Dara Gale Schniederjans, Texas Tech University Qing Cao, Tech University

#### Honorable Mention:

Role of Goals on Six Sigma Project Performance Through Knowledge Creation: A Moderator Mediation Analysis Arumugam Velaayudan, University of Strathclyde, Glasgow, UK Jiju Antony, University of Strathclyde, Glasgow, UK

### BEST THEORETICAL/EMPIRICAL RESEARCH AWARD

#### Winner:

Co-Production and Co-Creation of Value: A Differential Games Approach Emre M. Demirezen, Texas A&M University Subodha Kumar, Texas A&M University Bala Shetty, Texas A&M University

#### **Honorable Mention:**

Role of Goals on Six Sigma Project Performance Through Knowledge Creation: A Moderator Mediation Analysis Arumugam Velaayudan, University of Strathclyde, Glasgow, UK Jiju Antony, University of Strathclyde, Glasgow, UK

#### **BEST STUDENT PAPER**

#### Winner:

Product Innovative Supply Chains: The Role of Strategy and Buyer-Supplier Interface Shakeel Sadiq Jajja, Lahore University of Management Sciences, Pakistan Shaukat Ali Brah, Karachi School for Business & Leadership, Pakistan Syed Zahoor Hassan, Lahore University of Management Sciences, Pakistan



# ELWOOD S. BUFFA DOCTORAL DISSERTATION AWARD WINNERS

(Co-sponsored by Hercher Publishing, Inc. and Decision Sciences Institute)

#### Winner:

Alan Mackelprang, Georgia Southern University Beyond Firm Boundaries: Exploring the Interdependence Between Supply Chain Partners Advisor and Degree-granting Institution:

Manoj Malhotra, University of South Carolina

#### Honorable Mentions:

Michael Dixon, Naval Postgraduate School Membership-Based Loyalty Programs in Services: Operational and Marketing Implications Advisor and Degree-granting Institution: Rohit Verma, School of Hotel Administration, Cornell University

Gang Li, Bentley University A Decision Model for Designing and Integrating Back-Office and Front-Office Service Operations Advisor and Degree-granting Institution: Anant Balakrishnan, University of Texas - Austin

Xiaoqing (Kristine) Xie, Shanghai University of Finance & Economic Selling and Pricing on Online Opaque Channels Advisor and Degree-granting Institution: Chris Anderson, School of Hotel Administration, Cornell University

#### INSTRUCTIONAL INNOVATION AWARD COMPETITION

(Co-sponsored by Alpha Iota Delta (the national honorary in the decision sciences), Prentice Hall, and Decision Sciences Institute)

#### Finalists:

A Cross-Functional Systems Project in an IS Capstone Course Michael Maloni, Kennesaw State University Pamila Dembla, Kennesaw State University Tony Swaim, Kennesaw State University

Cultivating Student Global Competence: A Pilot Experimental Study Yulong Li, Roger Williams University

Distant yet Near: Interdisciplinary Collaboration and Learning between Engineering and Business Students through Socially Responsible Projects

Monica Adya, Marquette University Bryan Temple, Glasgow Caledonian University Donald Hepburn, Glasgow Caledonian University

Operations Reality Show: An Experiential Service Learning and Storytelling Project Xin Ding, University of Houston

See **AWARDS**, next page

**AWARDS**, from previous page

### **BEST CASE COMPETITION**

Finalists:

*Deploying Sustainability at Solea* Sinan Erzurumlu, Babson College

Salvation Army—Dallas ARC Arunachalam Narayanan (University of Houston)

Shanghai Baolong Automotive Corporation H Brian Hwarng, Business School, National University of Singapore Xuchuan Yuan, National University of Singapore

#### DISTINGUISHED TRACK PAPERS

#### Accounting and Finance

Payout Policy, Ownership Structure, Taxation, and Corporate Value: Evidence from Brazil Jéfferson Colombo, Universidade Federal do Rio Grande do Sul

#### Decision Making and Problem Solving (MS/OR/Statistics)

Classification of Customer Complaints Using Latent Dirichlet Allocation Leticia H. Anaya, University of North Texas Nicholas Evangelopoulos, University of North Texas

#### **Healthcare Management**

Linking Innovation Orientation, Supply Chain Management, and Customer-Centered Outcomes: A Study of USA Hospitals David D. Dobrzykowski, University of Toledo Stephen K. Callaway, University of Toledo Mark A Vonderembse, The University of Toledo

#### **Innovative Education**

Norming of Student Evaluations of Instruction: Impact of Non-Instructional Factors Satish Nargundkar, Georgia State University Milind Shrikhande, Georgia State University

Information Technology

Using Cloud Computing Service: A Perspective from Users' Information Security, Privacy Concern, and Trust Andree Emmanuel Widjaja, National Cheng Kung University, Taiwan Jengchung Victor Chen, National Cheng Kung University, Taiwan

#### Logistics and Distribution

The Transmission of Disruptions in Supply Chains: Is There a Snowball Effect? Artur Swierczek, University of Economics

#### Management Strategies and Organization Behavior and Theories

The Impact of IT-enabled Business Flexibility and Its Integration on the Acquirer's Post-M&A Performance Jose Benitez-Amado, University of Granada Gautam Ray, University of Minnesota

#### **Manufacturing Operations Management**

A Model for Supply Chain Risk Resiliency Measurement and Planning Kanchan Das, East Carolina University R.S. Lashkari, University of Windsor, Ontario, Canada

#### Marketing and Cross-Functional Interface

Is Trust a Cardinal Virtue? Ram Kesavan, University of Detroit Mercy Michael Bernacchi of University of Detroit Mercy

#### **Product/Process Innovation and Project Management**

Product Design Effectiveness and the Market Value of the Firm: An Empirical Assessment Yusen Xia, Georgia State University G. Peter Zhang, Georgia State University

#### **Quality Management and Lean Operations**

Modeling Management in Lean Production Environments: A Study of Italian SMEs Arnaldo Camuffo, Bocconi University Fabrizio Gerli, Università Ca' Foscari Venezia

#### **Service Operations Management**

U.S. Touristic Clusters: The Impact of the Geographic Effect on Hotel's Economic Performance Angel Peiro-Signes, Universitat Politecnica de Valencia Maria-del-Val Segarra-Ona, Universitat Politecnica de Valencia Rohit Verma, Cornell University, School of Hotel Administration

#### **Supply Management**

Developing the Commercial Capital of Buyer Firms for Supplier Innovation: A Conceptual Maturity Model of Supply Management's Roles Yang Yang, Arizona State University Phillip Carter, Arizona State University

#### **Sustainable Operations**

Supply Chain Sustainability at the Bottom of the Pyramid Kristie Kay Seawright, Brigham Young University Simon Greathead, Brigham Young University Casey Green, Brigham Young University Richard Christian Westbrook, Brigham Young University Christian Mealey, Brigham Young University Ikaika Bullock, Brigham Young University

#### New Talent Showcase–Student Presentations

Co-Production and Co-Creation of Value: A Differential Games Approach Emre M. Demirezen, Texas A&M University Subodha Kumar, Texas A&M University Bala Shetty, Texas A&M University



# **2012 New Faculty Development Consortium**



# Covering teaching, research, publishing, and other professional development issues

The New Faculty Development Consortium (NFDC) is a program for faculty who are in the initial stages of their academic careers and who would like to gain insights about teaching, research, publishing and professional development. Faculty members who have earned their doctoral degrees and are in the first three years of their academic careers are eligible to apply.

The consortium will be held on **Saturday, November 17, 2012,** as part of the DSI conference. The day-long agenda for the consortium will consist of interactive presentations and panel discussions led by business faculty at varying stages of their careers. The program will also provide opportunities for interaction and networking with experienced faculty as well as with co-participants in the Consortium.

The program will include sessions on a variety of topics such as:

- Tenure and promotion
- Building a successful research program
- Excellence in teaching
- **Institutional citizenship**—Service toward your institution and toward the academic community

To participate in the Consortium, please send an e-mail providing the information listed on the DSI annual meeting website under NFDC along with your current vita to the coordinator listed below. To be eligible for participation, your application must be received by the end of the day on **November 5, 2012.** Early applications will be appreciated. The first 50 qualified applicants will be selected for participation. Although each NFDC participant will be required to register for the DSI 2012 Annual Meeting, there will no additional fees for participating in this onsortium. ■

Appl	ication for 2012 New Faculty Development Consortium November 17, 2012 ⋅ San Francisco, California
	this form and a current copy of your vita to Janet Hartley (see below) tion deadline: <b>November 5, 2012.</b>
Name: _	
Current	institution and year of appointment:
Mailing	address:
Year doo	torate earned & Doctoral institution:
Phone	Fax   E-mail:
Researc	n interests:
Teaching	g interests:
Major co discusse	oncerns as a new faculty member and/or topics you would like to hear d
Have yo	u attended a previous DSI Doctoral Student Consortium? yesn
If so, wł	nen?

### New Faculty Development Consortium Coordinators:



Janet Hartley College of Business Bowling Green State Univ 419-372-8645 jhartle@bgsu.edu



Jay Kim School of Management Boston University 616-353-9749 jkimjr@bu.edu

# **New Faculty Development Consortium**

Co-sponsored by Bowling Green State University

The New Faculty Development Consortium (NFDC) is a program for faculty who are in the initial stages of their academic careers and who would like to gain insights about teaching, research, publishing and professional development. Faculty members who have earned their doctoral degrees and are in the first three years of their academic careers are eligible to apply. The consortium will be held on Saturday, November 17, 2012, as part of the DSI conference. The day-long agenda for the consortium will consist of interactive presentations and panel discussions led by business faculty at varying stages of their careers. The program will also provide opportunities for interaction and networking with experienced faculty as well as with co-participants in the Consortium.

#### New Faculty Development Consortium Coordinator

Janet Hartley, Bowling Green State University Jay Kim, Boston University

- Continental Breakfast and Registration 7:45 - 8:00 am
- Welcome and Introductions 8:00 - 8:30 am
- Building a Successful Academic Career: Insights for Promotion and Tenure 8:30 - 9:30 am

Morgan Swink, Texas Christian University

Chwen Sheu, Kansas State University

Rebecca Durray, University of Colorado-Colorado Springs

• Successful and Rewarding Teaching: **Proven Approaches** 9:30 - 10:30 am

Nada Sanders, Lehigh University

Zhaohui Wu, Oregon State University

Robert Sroufe, Duquesne University

- Coffee Break 10:30 - 10:45 am
- Joint Deans Panel (with Doctoral Student Consortium) 10:45 am - 12:00 pm

Moderators: Xenophon Koufteros and Shawnee Vickery

### **Panelists:**

Associate Dean Sanjay Gupta, Eli Broad College of Business, Michigan State University

Dean Robert Mittelstaedt, W. P. Carey School of Business, Arizona State University

Dean Jerry R. Strawser, Mays Business School, Texas A&M University

Dean Hildy Teegen, The Darla Moore School of Business, University of South Carolina

 Joint Luncheon (with Doctoral Student Consortium)

12:00 - 1:20 pm

• Greetings and Introduction

Powell Robinson, President DSI, Professor, University of Houston

Thomas Y. Choi, 2012 DSI Annual Meeting Program Chair, Professor, Arizona State University

David Olson, President, Alpha Iota Delta

Gregory Ulferts, Executive Director, Alpha Iota Delta

James Viehland, President, Beta Gamma Sigma

• Joint Editors Panel (with Doctoral Student Consortium) 1:20 - 2:45 pm

Moderators: Xenophon Koufteros and Shawnee Vickery

#### Panelists:

Craig Carter, Co-Editor, Journal of Supply Chain Management, Arizona State University

Thomas Choi, Co-Editor in Chief, Journal of Operations Management, Arizona State University

Daniel Guide, Co-Editor in Chief, Journal of Operations Management, Pennslvania State University

Vijay Kannan, Editor, Decision Sciences Journal of Innovative Education

Kay Lemon, Editor, Journal of Service Research, Boston College

Chetan Sankar, Former Editor, Decision Sciences Journal of Innovative Education, Auburn University

Asoo Vakharia, Editor, Decision Science Journal, University of Florida

Matthew Waller, Co-Editor, Journal of Business Logistics, University of Arkansas



- Coffee Break 2:45-3:00 pm
- Developing an Exciting Stream of Publishable Research 3:00-4:00 pm

Wendy Tate, University of Tennessee

Xiande Zhao, Chinese University of Hong Kong

Rachna Shaw, University of Minnesota

Sarv Devaraj, Notre Dame

• Enjoying Life as an Academic 4:00 -5:00 pm

Constantin Blome, Université Catholique Louvain

Anthony Ross, University of Wisconsin-Milwaukee

Barb Flynn, Indiana University

Daesik Hur, Yonsei University

- · Closing Remarks: Janet Hartley and Jay Kim 5:00-5:15 pm
- Joint Reception (with Doctoral Student Consortium) Sponsored by Alpha Iota Delta and Beta

Gamma Sigma 5:15 - 6:00 pm

# **2012 Doctoral Student Consortium**

# Building the foundation for a successful career

*Co-sponsored by DSI, with contributions from Alpha Delta Iota and Beta Gamma Sigma* 

DSI's 30th annual Doctoral Student Consortium is an engaging, interactive professional experience designed to help participants successfully launch their academic careers. The Consortium will take place on Saturday, November 17, 2012, at the 2012 DSI Annual Meeting in San Francisco, California.

# Who Should Attend?

The Doctoral Consortium is offered to individuals who are well into their doctoral studies. The Consortium welcomes students from all subject areas within the decision sciences. A variety of students with backgrounds in operations and supply chain management, management information systems, management science, strategy, organizational behavior, marketing, accounting, and other areas will increase the vitality of the sessions. The program will focus on career goals, research strategies, teaching effectiveness, job search issues, placement services, manuscript reviewing, and promotion and tenure. Students who are interested in addressing these subjects in a participative, interactive way will enjoy and benefit from the Consortium.

# Why Should You Attend?

There are several important reasons why you should attend.

- 1. Networking. Getting a job, finding collaborators, and gaining advantages in the career you are about to enter are all related to "who you know." The consortium provides an opportunity for you to meet and get to know some of the leading researchers and educators in the field.
- 2. Skill development. Excellent research and teaching require prac-

tical skills in addition to content knowledge. You will learn from veterans who will share their secrets to success.

- 3. Effective research strategies. Advice and counsel from accomplished researchers in your field can help you develop an effective strategy for moving from your dissertation to a planned research program. The Consortium's Research Collaborative provides a forum for discussing your research ideas with leading researchers and peers who will provide you with valuable feedback and insights.
- 4. Learn about DSI. Take advantage of this unique opportunity to "test-drive" DSI, learn about its people, its processes (such as placement services), and everything it has to offer you.
- 5. **Fun!** Come socialize with your current and future colleagues in a city that offers an exciting blend of cultural attractions and landmarks and just happens to be one of the top travel destinations in the world.

# **Program Content**

The Doctoral Student Consortium involves seasoned, world-class research faculty from several schools, junior faculty just beginning their careers, and key journal editors. All will help guide discussions in the following sessions:

- **Teaching Effectiveness.** Harvey Brightman will return to the Doctoral Consortium for another post-retirement workshop in 2012. His sessions are simply not to be missed—even experienced faculty members sit in on these dynamic and inspiring sessions.
- Research Collaboration. This open

and interactive forum will feature guidance from tenured faculty mentors to help you develop a strategic research plan to advance your career and tenure goals. Working in small breakout groups and with the advice and guidance of the accomplished faculty mentors, you will identify your areas of expertise, target appropriate journals, find suitable co-authors, and plan a mix of publications.

- Meet the Editors and Academic Reviewing. Editors from journals in the decision sciences and related fields will describe the missions of their publications and will discuss how to craft strong manuscript submissions, how to improve the chances of getting a journal article accepted, and how to respond to reviews. You will also learn about how to constructively review manuscripts.
- Job Search Seminar. Should I target my job search on research-oriented schools? Teaching schools? Private? Public? What's the best way to sell myself? What are the ingredients of a good job interview? This session will help participants answer these questions through insights drawn from a panel of faculty experts.
- The Changing Nature of Academia-Dean's Panel. Deans play a significant role in setting the direction for their respective colleges and have the latitude to allocate financial and other resources to support research, teaching, and service. Deans, however, face significant challenges as state funding and associated university budgets are shrinking in the face of global economic pressures. How do these challenges affect incoming junior faculty? What are the deans looking for in new hires? Are the criteria for selection and faculty retention shifting? What does it





take to make promotion and tenure? Is the ability to obtain funding for your research becoming increasingly important? What are the evaluation criteria, especially in light of demands by accreditation bodies? How do research, teaching, and service get rewarded?

### Join Us

The Doctoral Consortium does more than prepare individual students; it creates a community of colleagues you'll know throughout your career. Please plan to attend the Consortium and also encourage your student colleagues to participate in this important program. Although many participants will be entering the job market for 2012- 2013, others will appreciate the opportunity to get a better understanding of an academic career and how to approach the job market the following year.

### **Application Process**

Students in all areas of the decision sciences are encouraged to apply for the DSI Doctoral Consortium. Those wishing to be included should submit:

1. A current curriculum vita, including contact information (e-mail in particular), your major field (operations management, supply chain management, MIS, management science, strategy, and so on), the title of your dissertation proposal or the title of a current research paper.

2. Interested students are encouraged to apply early if they wish to ensure themselves space in the Consortium. Materials should be emailed to Xenophon Koufteros or Shawnee K. Vickery, Doctoral Consortium Cocoordinators at XKoufteros@mays. tamu.edu or vickery@msu.edu by July 27, 2012. Those who apply by this date and meet the criteria listed above will be accepted for participation. Applications received after July 27th will receive consideration on a space-available basis.

Participants must pay the regular student registration fee for the annual meeting, but there will be no additional charge for the Consortium. This fee includes the luncheon and reception on Saturday, the networking luncheon on Sunday, and the CD-ROM of the proceedings. Although students will be responsible for all of their own travel and accommodation expenses, it is customary for participants' schools to provide monetary support for these purposes.

Consortium participants will be recognized in *Decision Line*, the Institute's news publication. They also receive special recognition in the placement system, special designation on their name badges, and an introduction to the larger DSI community at the breakfast and plenary session. ■

# **Doctoral Consortium Coordinators:**



Xenophon Koufteros Associate Professor Mays Business School 320J Wehner Building Texas A& M University College Station, TX 77843-4217 xkoufteros@mays. tamu.edu 979-845-2254



Shawnee K. Vickery Professor of Operations and Supply Chain Management Demmer Legacy Fellow

The Eli Broad College of Business Michigan State University

East Lansing, MI 48824 vickery@msu.edu 517-432-6441



## DOCTORAL STUDENT PARTICIPANTS:

**Ahmed, Muhammed Usman** York University

Anekal, Prashanth University of Toledo Arora, Amit

Georgia Southern University

Asamoah, Daniel Oklahoma State University

Ates, Melek RSM Erasmus University

Bailey, Jennifer Georgia Institute of Technology Bakar, Siti

Southern Illinois University Babik, Dmytro

University of North Carolina, Greensboro

Brown, James Kent State University Bushuev, Maxim

Kent State University

**Cao, Qingning** University of Texas, Dallas

Chen, Sze-Ting National Sun Yat-sen University

Chuang, Hao-Chun Texas A&M University

Decampos, Hugo Michigan State University

**Demirezen, Emre** Texas A&M University

**Dreyfus, David** Michigan State University

**Eckstein, Dominik** EBS University of Business & Law

Fontem, Belleh University of Alabama

Jackson, Jonathan Washington State University

Jajja, Shakeel Lahore University of Management, Lucknow Johnson, Nathan

Washington State University Jung, Kyung Sung

University of Texas, Dallas Kang, Taeuk

University of Texas, Arlington

Kaufman, Sophie Pace University

Kazan, Osman University of Texas, Dallas Kim, Myung Kyo

Michigan State University

King, Michael Virginia Polytechnic Institute and State Univ

See DOCTORAL STUDENTS, next page

# **Doctoral Student Consortium Schedule**

*Co-sponsored by McGraw Hill/Irwin, Alpha Delta Iota, Emerald Group Publishing, and the Decision Sciences Institute* 

DSI's 30th annual Doctoral Student Consortium is an engaging, interactive professional experience designed to help participants successfully launch their academic careers. The Consortium will take place on Saturday, November 17.

- Continental Breakfast and Registration 8:00 8:30 am
- Welcome and Introductions 8:30 - 9:00 am
- **Best Teaching Practices from the Master** 9:00 10:30 am

Harvey J. Brightman, Emeritus Professor, Georgia State University

- Networking Break 10:30 - 10:45 am
- Joint Deans Panel with New Faculty Development Consortium 10:45 am -12 pm

**Moderators:** Xenophon Koufteros and Shawnee Vickery

#### Panelists:

Associate Dean Sanjay Gupta, The Eli Broad College of Business, Michigan State University

Dean Robert Mittelstaedt, The W. P. Carey School of Business, Arizona State University

Dean Jerry R. Strawser, Mays Business School, Texas A&M University

Dean Hildy Teegen, The Darla Moore School of Business, University of South Carolina

• Joint Luncheon with New Faculty Development Consortium 12:15 - 1:15 pm

Greetings and Introduction Powell Robinson, President DSI, Professor, University of Houston

Thomas Y. Choi, 2012 DSI Annual Meeting Program Chair, *Arizona State University* David Olson, President, Alpha Iota Delta

Gregory Ulferts, Executive Director, Alpha Iota Delta

James Viehland, President, Beta Gamma Sigma

• Joint Editors Panel with New Faculty Development Consortium 1:20 - 2:45 pm

**Moderators:** Xenophon Koufteros and Shawnee Vickery

#### Panelists:

Craig Carter, Co-Editor, Journal of Supply Chain Management, Arizona State University

Thomas Choi, Co-Editor in Chief, Journal of Operations Management, Arizona State University

Daniel Guide, Co-Editor in Chief, Journal of Operations Management, Pennslvania State University

Vijay Kannan, Editor, Decision Sciences Journal of Innovative Education

Kay Lemon, Editor, Journal of Service Research, Boston College Chetan Sankar, Former Editor, Decision Sciences Journal of Innovative Education, Auburn University

Asoo Vakharia, Editor, Decision Science Journal, University of Florida

Matthew Waller, Co-Editor, Journal of Business Logistics, University of Arkansas

• Networking Break 2:45 - 3:00 pm

• Research Strategy Session 3:00 - 4:30 pm

**Moderators:** Xenophon Koufteros and Shawnee Vickery

#### Panelists and Group Session Leaders:

Keong Leong, Univ of Nevada Las Vegas Johnny Rungtusanatham, Ohio State Univ Funda Sahin, University of Houston Rachna Shah, University of Minnesota Chelliah Sriskandarajah, Texas A&M Univ Srinivas Talluri, Michigan State University

• Closing Remarks 4:30 - 4:45 pm

• Joint Reception with New Faculty Development Consortium (Sponsored by Alpha Iota Delta and Beta Gamma Sigma) 5:15 – 6:00 pm

#### Coordinators

Xenophon Koufteros, Texas A&M Shawnee K. Vickery, Michigan State University

**DOCTORAL STUDENTS**, from page 34

Kong, Guangwen

University of Southern California Kotcharin, Suntichai

University of Manchester

Kwabena, Boakye University of North Texas

Kulangara, Nisha University of Texas, Arlington

Kwark, Young University of Texas, Dallas

Li, Meng University of Texas, Dallas

**Li, Shengli** University of Florida **Li, Yibai** Washington State University

**Ma, Owen** University of Texas, Dallas

Merhi, Mohammad University of Texas, Pan American

Min, Yong-Taek Boston University

Mishra, Rajat University of Texas, Arlington

Nasr, Eman Wilfried Lauriel University

Ngafeeson, Madison University of Texas, Pan American

Oh, Jae-Young University of Kentucky Osiyevskyy, Oleksiy University of Calgary **Protzner, Stefanie** Erasmus University

**Riley, Jason** Clemson University

**Sa-ngasoongsong, Akkarapol** Oklahoma State University

**Shang, Guangzhi** University of South Carolina

**Sharma, Sharvani** York University

Southin, Nancy University of Calgary Sundar, Subhashree University of Utah

Swaim, James Kennesaw State University

Swain, Ajay Texas Tech University **Tao, Zhi** Kent State University

Varzgani, Nilofar Rutgers Business School

Venkataraman, Sriram Clemson University

Verghese, John Texas A&M University

Wang, Zuozheng University of Maryland

Wu, Wei University of Tennessee, Knoxville Yang, Zhiguo

University of Kentucky

Yuan, Xuchuan National University of Singapore



# 2012 Technology in the Classroom Miniconference



Sponsorship from McGraw-Hill

The Technology in the Classroom Miniconference is a forum for participants to share novel or innovative applications of technology in the classroom that enhance students' learning experience.

### ■ TC-1: Taking Stock of Technology in the Classroom

Saturday, Nov. 17th, 2012, 8:00-9:30 am Session Chair: Natalie Simpson (University at Buffalo, SUNY)

• How Should We Define Technology in Classrooms? Non-Refereed Research Abstract

Derek J. Sedlack (South University)

• The Changing Landscape in Educational Technology Non-Refereed Research Abstract

Anshu Saxena Arora (Savannah State University)

• Benefits and Challenges of a Blended-Format Program Non-Refereed Research Abstract

James Hamister (Wright State University)

### ■ TC-2: Instructional Software to Enhance Learning— Brief Overviews

Saturday, Nov. 17th, 2012, 1:00-2:30 pm Session Chair: Danielle Morin (Concordia University)

• Does the use of Clickers enhance classroom dynamics? Non-Refereed Research Abstract

Patti C Miles (University of Maine)

• Audience Response in the Classroom: Novelty or Sound Pedagogy? Non-Refereed Research Abstract

Eric Tucker (United States Air Force Academy)

• Plan Ahead for Students Sharing Ideas with Laptops Non-Refereed Research Abstract

Pei-Hsuan Hsieh (Institute of Information Management, National Cheng Kung University)

#### ■ TC-3: Technology and Business Statistics Saturday, Nov. 17th, 2012, 3:00-4:30 pm

Session Chair: Jesus Alvaro Cardenas (UTEP)

• Teaching Introductory Business Statistics online or in class? Non-Refereed Research Abstract

Danielle Morin (Concordia University), Samie Li Shang Ly (Concordia University), Fassil Nebebe (Concordia University), Jennifer D.E. Thomas (Pace University)

• Mastering Statistics, Making a Difference Non-Refereed Research Abstract

Anthony Belen (Hawkes Learning Systems)

• With or Without You: Teaching Statistics in a Technology Mediated Environment Non-Refereed Research Abstract

Dianna Cichocki (University at Buffalo (SUNY))

# ■ TC-4: The Role of Software in Teaching and Learning Saturday, Nov. 17th, 2012, 3:00-4:30 pm

Session Facilitator: Albert Kagan (Arizona State University)

• Exploiting Web Resources For Maximum Teaching and Learning Impact With Integrative Competitive Simulations Non-Refereed Research Abstract

Randall G Chapman (LINKS Simulations)

• Illustrating Process Enabling Information Technologies with Microsoft Dynamics Non-Refereed Research Abstract

Todd Schultz (Augusta State University)

• Enhancing Business Intelligence Courses with Tableau Software Non-Refereed Research Abstract

S. Srinivasan (Texas A&M International University)

### Coordinator

Natalie Simpson, University at Buffalo School of Management

# **2012 Making Statistics More Effective** in Schools and Business



The mission of Making Statistics More Effective in Schools and Business (MSMESB) is to improve the teaching and practice of statistics in schools and business. More specifically, MSMESB focuses on improving the teaching of statistics and statistical thinking, on cross-disciplinary research, on continuous improvement in business and education, and on interaction between academia and industry.

## ■ SE-1: Improve Your Class by Getting Out of the Box

Saturday, Nov. 18th, 8:00-9:30 am

Session Organizer: Robert L. Andrews (Virginia Commonwealth University)

Participants: David Stephan (davidlevinestatistics.com), Joseph G. Van Matre (UAB), Stephen W Custer (Virginia Commonwealth University), Barry A Wray (University of North Carolina Wilmington), Ravij Badarinathi (University of North Carolina Wilmington), Hope M. Baker (Kennesaw State University), Amy Luginbuhl Phelps (Duquesne University)

### ■ SE-2: Analysis and Instructional Implications of Big Data

Sunday, Nov. 18th, 1:00-2:30 pm

Session Organizer: Robert L. Andrews (Virginia Commonwealth University)

Participant: Richard De Veaux (Williams College)

### SE-3: Data Visualization

Sunday, Nov. 18th, 3:00-4:30 pm

Session Organizer: Robert L. Andrews (Virginia Commonwealth University)

Participants: Aric LaBarr (Institute for Advanced Analytics at North Carolina State), Kellie B Keeling (University of Denver), Webster West (Integrated Analytics LLC/North Carolina State University)

### ■ SE-4: Improve Your Class through Effective Interaction with Students

Sunday, Nov. 18th, 5:00-6:30 pm

Session Organizer: Robert L. Andrews (Virginia Commonwealth Univ)

Participants: John McKenzie (Babson College), William Rybolt (Babson College), Barbara Azalos Price (Georgia Southern University), Joan M Donohue (University of South Carolina)

# ■ SE-5: Focus on Analytic and Quantitative Skill Development

Monday, Nov. 19th, 8:00-9:30 am

Session Facilitator: Robert L. Andrews (Virginia Commonwealth Univ)

Participants: Wilma Andrews (Virginia Commonwealth University), Stephen W Custer (Virginia Commonwealth University), Weiyong Zhang (Old Dominion University), Allen S Lee (Virginia Commonwealth University), Thomas W. Jones (Univ of Arkansas)

### ■ SE-6: The Analytics Curriculum: Is it Reengineering or Merely Rebranding of Existing Offerings? Monday, Nov. 19th, 1:00-2:30 pm

Session Organizer: Robert L. Andrews (Virginia Commonwealth University), Vijay Mehrotra (University of San Francisco), Curt Hinrichs (JMP Academic Group, SAS Institute, Inc.)

Participants: Aric LaBarr (Institute for Advanced Analytics at North Carolina State), Jeff Camm (University of Cincinnati), Helmut Schneider (Louisiana State University)

#### ■ SE-7: Integrating Business Analytics Into the **Introductory Business Statistics Course** Monday, Nov. 19th, 3:00-4:30 pm

Session Organizer: David M. Levine (Baruch College, CUNY)

Participants: Kathryn Szabat (LaSalle University), Robert L. Andrews (Virginia Commonwealth University), David Stephan (davidlevinestatistics.com)

# **2012 Project Management Teaching and Research** Miniconference

# ■ PM-1: Research in Project Management—Links with **Decision Sciences**

Saturday, Nov. 17th, 8:00-9:30 am

Session Organizer: Carla Messikomer (Project Management Institute)

Participants: Terry Williams (Hull University Business School), Hans Georg Gemünden (Technical University of Berlin), Brian Hobbs (University of Quebec at Montreal)

PM-2: Project Management Curriculum Development Saturday, Nov. 17th, 1:00-2:30 pm

Session Organizer: Carla Messikomer (Project Management Institute)

Participants: Brian Hobbs (University of Quebec at Montreal), Audrey Curtis (Stevens Institute of Technology), Stephen Leybourne (Metropolitan College; Boston University)

Book your reservations for the DSI conference hotel . . .

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To guarantee your reservations at the Marriott Copley Place Hotel and to receive the special offered group rate, your reservations must be made by October 29, and you must supply a credit card (Visa, Master Card, American Express, Discover, or Diners Club). Note that the Decision Sciences Institute special group



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- **Single/Double occupancy** (\$187): dsidsia
- Triple occupancy (\$207): dsidsib
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### **Reservations by Phone**

If you prefer to call in your bookings, contact Marriott Reservations at 888-575-8934 and reference group code "DSI".

Conference Registration form is available at www.decisionsciences.org/annualmeeting/documents/dsi-conf-regis12. pdf. (Online registration will be available in late summer.) ■

### San Francisco Marriott Marquis 55 Fourth Street San Francisco, CA 94103 415-896-1600

# 2012 DSI Annual Meeting Website

www.decisionsciences.org/ annualmeeting/

#### PRESIDENT'S LETTER, from page 1

a two-thirds affirmative vote of the voting members. Given the importance of this issue and far-reaching impact it would have on the Institute, I'll discuss the proposed changes to DSI's organizational structure in this installment of the President's Letter.

This letter consists of four parts. The first part reviews the Institute's governance structure as defined by the constitution. Part two identifies some of the limitations of the current front-end planning system and its linkages to back-end execution. Part three details the board of directors' recommended changes to DSI's governance structure and its projected impact on the Institute's performance. Lastly, the processes required to amend the constitution are outlined.

# **DSI's Governing Structure**

DSI is governed in hierarchical order by its constitution, bylaws, and policy and procedures. The constitution establishes the board of directors as the chief policymaking and legislative body of the Institute. The board establishes objectives, policies and procedures; staffs committees; monitors the work and activities underway or planned; and takes other actions necessary for the implementation of the Institute's goals. Constitutionally mandated, standing and ad hoc committees assist in planning and carrying out the activities of the Institute. The home office, with direction provided by the executive director, fulfills the operating responsibilities of the Institute and facilitates the administration of services to the Institute's members and other activities of the Institute. The board of directors and committees provide the front-end planning of the Institute, while the home office is responsible for back-end execution. Seamless integration of front-end and backend processes is required for the Institute's success. Responsibility for this integration rests with the board.

The Institute's board consists of the executive director as an ex-officio member plus the elected officers, which are the president, immediate past president, president-elect, secretary, treasurer, and vice presidents, one elected by each of the regional subdivisions and an equal number of vice presidents elected at-large. The vice presidents elected by the regions, along with regional presidents and presidents-elect, serve on the Regional Activities Committee to provide conduits of communication between the regions and board. The vice presidents elected at-large have no assigned duties other than serving on the board. Further details about the Institute's governance structure are in the constitution and bylaws, which are available on the Institute's website.

# Limitations of the Existing Organizational Structure

During the strategic planning workshop, several board members noted that many of the problems facing DSI today had been addressed in earlier workshops along with recommendations for solving them. However, little progress had been made in implementing several of the recommendations over time. This hinders the Institute's ability to accomplish its strategic and tactical objectives. Notable examples include establishing and executing information systems, marketing, member services, and global development strategies that support the mission of the Institute.

While each of these problem areas is important in its own right, an overarching question is: Why does DSI repeatedly struggle with the same issues and often lag behind many of its competitors in these critical areas that are imperative for success? While it is easy to finger point at individuals, the president, the board, the home office, or others-the problem is partially rooted in DSI's governance structure, which impedes both its strategic planning efforts and the ability to carry out strategic initiatives. Four characteristics of DSI's governance structure compromise its performance and indicate that an overhaul of the governance model may be warranted.

First, consider that DSI board members are volunteers and that approximately 50% of the board's officers (and knowledge base) and the president turn over each year. Under the leadership of a new president, each board may pursue distinctly different strategic objectives than the prior board. The high turnover rate and volatility of the Institute's lead-

ership poses numerous challenges for pursuing long-term strategic initiatives. This is illustrated by the board's initiative to expand the Institute's journal portfolio one year, while the following year's board canceled the initiatives. A second example relates to the board's inability to establish an information systems strategy. For several years the board oscillated from establishing an in-house systems development capability, to hiring an internal IT professional to manage the Institute's IT needs, to establishing a committee to develop a 'Member Zone' web presence, and most recently to consider outsourcing all IT responsibilities to a technology management firm. After years of wrestling with the IT issue, none of these initiatives have been completed, and the Institute continues to struggle with an outdated and ineffective information system. These examples illustrate the difficulty of maintaining strategic direction given the high turnover rate of the board's leadership and current governance structure.

A second characteristic of DSI's board is the lack of assigned responsibilities for the planning and execution of key functional activities. The Institute has 18 elected vice presidents (9 elected at-large and 9 elected regionally) but not one is accountable for information systems, marketing, publications, membership services, global development, or other areas critical to the success of the organization. Instead, responsibility for core business processes is often assigned to committees which submit reports for board review. If the board accepts any action items from the reports, they are recorded in the meeting minutes and then typically 'thrown over the wall' for execution by the home office without a specific point of accountability among the elected officers. Hence, there is a tendency for action items requiring coordination between the home office and board, such as designing and executing a marketing strategy, to fall short of their intended goals and to get lost during the annual change in board leadership. With increasing frequency, committee chairs question why they analyze the same problems each year without seeing any

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#### PRESIDENT'S LETTER, from page 39

improvement. The front-end planning and back-end execution processes of the Institute are disconnected, which encumbers the ability to carry out strategic initiatives.

A third characteristic of DSI's governance structure is the large size of the board (and committees), which has grown from 16 to 24 members in recent years. In a 2011 book by professional association management experts Harrison Coerver and Mary Byers entitled *Race for Relevance:* 5 *Radical Changes for Associations*, the authors cite changes in outdated governance structures as the most important and most difficult for revitalizing a professional association. They state:

The problem with most boards is simple: they are too large and they are not composed for performance. Large boards are not effective. They are cumbersome. They are slow. They are full of political entanglements. They are difficult to manage. And they generally continue to get larger.

The biggest consequence of a large board is 'social loafing,' where the larger the board gets, the less engaged the individual board member tends to be and increasingly relies on others to take the lead. Hence, individual contribution and accountability suffer. Instead of adding value, overly large boards impede decision making and responsiveness. This is particularly the case when board members don't have assigned responsibilities.

A fourth characteristic is the uniqueness of DSI's governance structure when compared to sister associations that have been experiencing substantial membership growth. These include the Association for Information Systems (AIS), Production and Operations Management Society (POMS), INFORMS, and the Council of Supply Chain Management Professionals (CSCMP). DSI has more vice presidents than any of these organizations, but is the only association that does not have vice presidents assigned for the oversight, planning and development of critical functions. The numbers of functional (F) and Regional (R) Vice Presidents

for related associations are: AIS (8-F, 3-R), POMS (8-F, 4-R), INFORMS (10-F, 0-R) and CSCMP (10-F, 0-R). The governance structures of these associations are strategically aligned on their competitive priorities. On the other hand, DSI's organizational structure with its 18 vice presidents lacks focus. It is critically lacking specified points of responsibility for the oversight, planning, and development of the areas that are critical for the Institute's success. Bringing functional focus and accountability to the board is imperative for enabling the Institute to establish itself as a premier society defining the decision sciences discipline.

# Recommended Changes to the Governance Structure

Changing the governance structure of any professional society is not an easy endeavor. Change disrupts comfort zones and there is no guarantee that restructuring the board will alleviate all of the planning and execution issues. However, after considerable deliberations on how to better position the Institute for future success, the DSI board of directors voted by an overwhelming majority to recommend to the members a constitutional amendment to reconstitute the Board as follows:

- President
- President-Elect
- Immediate Past President
- Secretary
- Treasurer (VP of Finance)
- VP for Global Activities
- VP for Marketing
- VP for Member Services
- VP for Publications
- VP for Professional Development
- VP for Technology
- VP for the Americas Division
- VP for Asia-Pacific Division
- VP for Europe Division
- Executive Director (ex-officio)

As in the past, vice presidents will be elected to serve a two-year staggered term ensuring that each year approximately 50% of the returning vice presidents are experienced in their role. The functional vice presidents will be elected by the full membership while the divisional vice presidents will be elected by the regions making up the division. Each newly elected vice president will coordinate with the respective outgoing vice president to ensure continuity of focus and program. To further ensure integration and continuity of planning, the functional vice presidents will chair the committee related to their responsibilities as appropriate.

The DSI board of directors believes that passing this constitutional amendment is important for several reasons.

- First, it will provide a functional orientation and points of responsibility for ensuring continuity in managing strategic activities that are critical to the Institute's success.
- Second, it will create a more efficient, effective, agile and responsive governance structure, where each board member has a defined responsibility.
- Third, it will enable stronger linkages between the board and the home office, between the board and members, and between members and the home office.
- Fourth, it will maintain strong regional representation on the board which is critical for facilitating regional development and ensuring that the diverse interests of the membership are represented.
- Finally, it will streamline and better focus the governance structure of DSI in a manner that is consistent with that of sister academic societies (e.g., INFORMS, POMS, AIS, CSCMP, AOM, etc.) which have been experiencing membership growth.

# Procedural Issues for Addressing Changes in the Constitution

**ARTICLE XVII-Changes in Constitution** outlines the procedures for modifying DSI's constitution. It states,

No article shall be added to this Constitution and no part shall be amended or annulled except by written ballot sent to all Members. A change in the Constitution requires a two-thirds affirmative vote of the Members returning said written ballots within 30 days after their mailing to the Members.

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#### PRESIDENT'S LETTER, from page 40

In this column, I discussed the issues leading to the proposed constitutional amendment calling for revisions in the organizational structure of the board of directors. The proposal, if passed, will both refocus the board and reduce its size from 24 to 15 members. The next step in the process is three-fold. First, the proposal will be presented at the Annual Business Meeting of the Institute, which will be held Sunday evening, November 18, 2012. Next, a ballot will be sent to all members by e-mail. The ballot will contain the specific changes to the wording of the constitution that are necessary to implement the organizational restructure. Finally, the constitutional amendment will be accepted and implemented if a two-thirds affirmative vote of the members is received from those returning said ballots within 30 days after their mailing to the members.

The board of directors realizes that realigning the governance structure is only one possible avenue for making DSI more responsive to its members and competitive in the marketplace. Other initiatives underway include surveying the membership in order to better understand its service and value perceptions; continuous improvement of the annual meeting; requesting and evaluating proposals for implementing an integrated information system for the Institute; and conducting a five-year review of the home office's management, operations, and general performance and, if necessary, make suggestions for improvement.

I look forward to seeing each of you at the upcoming 2012 Annual Meeting of the Decision Sciences Institute in the enchanting city of San Francisco. The Program Committee under the direction of Thomas Choi has put together a remarkable program. I want to thank the members of the Program Committee and everyone participating in the annual meeting for their contributions to making it a successful meeting and their dedication to establishing the Decision Sciences Institute as a premier society in defining the decision sciences discipline. ■ Join us in Baltimore for DSI's 43nd Annual Meeting November 16 - 19, 2012



BALLOTS, from page 1

Regionally-Elected Vice Presidents Indian-Subcontinent—TBD Mexico—TBD Southeast—TBD Southwest: Lynn Heinrichs, Elon University Kai Koong, University of Texas-Pan American Western: Mahyar Amouzegar, California State University, Pomona Nafisseh Heiat, Montana State University-Billings The 2011-12 Nominating Committee,

chaired by Keong Leong, University of Nevada-Las Vegas, has completed the slate of nominees for the 2013 DSI election of officers. The Nominating Committees for the regional subdivi-

#### PARENT, from page 4

one may evolve to support this kind of activity while finding a home within DSI for faculty and institutions engaging students in the process of learning decision making through public service projects.

Second, our regions are important but may be blinded to innovative opportunities by embracing the annual meeting paradigm. Without abandoning our basic meeting structure, would it be possible to build a focus on an industry or a particular business function logically tied to regional meeting locations? For example, WDSI purposely did so by focusing on location and a sometimes over-the-top buffet when taking a chance on its first meeting in Hawaii (where, by the way, Marc Schniederjans served as local arrangements coordinator). In 2014 sions are also compiling the names of nominees, who are running this year for the office of Vice Presidents elected by the regional subdivisions.

Ballots will be emailed in January 2013. Additional nominations may be made by December 15, 2012. Each additional nomination must be made by petition signed by at least five percent of the members and submitted to the Institute's Secretary, c/o the Institute's Home Office, 75 Piedmont Avenue, Suite 340, Atlanta, GA 30303, dsi@gsu.edu or clatta@gsu.edu.

Additional nominations for Vice Presidents elected by the regional subdivisions may be made upon petition signed by at least five percent of the regional subdivisions' members.

Please be sure that the DSI Home Office (dsi@gsu.edu) has your current e-mail address! ■

WDSI will meet in Napa, California, where a special focus on decision sciences within the wine industry will be pursued. This serves existing membership while attracting others to the Institute.

Lastly, I'd like to explore the establishment of a DSI Foundation which would enhance member benefits particularly as these would translate into opportunities for students. To this end, I would hope to leverage Alpha Iota Delta (check out their web site), perhaps the Institute's greatest untapped resource.

I look forward to seeing you in San Francisco. ■

Mike Parent is professor emeritus at Utah State University. He served on the faculty there for 40 years and joined Decision Sciences when Rodger Collons was president. mike.parent@usu.edu

# Submitting articles to Decision Line

Members are invited to submit essays of about 2,000 to 2,500 words in length on topics of their interest, especially articles of concern to a broad, global audience. Please send essays (including brief bio and photo) to either the respective feature editor or to Editor Maling Ebrahimpour.

- Deans' Perspective & Editor Maling Ebrahimpour, University of South Florida, Saint Petersburg **bizdean@usfsp.edu**
- Doctoral Student Affairs Varun Grover, Clemson University **vgrover@clemson.edu**
- E-Commerce

Kenneth Kendall, Rutgers, The State University of New Jersey ken@thekendalls.org

- From the Bookshelf James Flynn, Indiana University, Indpls. **ejflynn@iupui.edu**
- In the Classroom Kathryn Zuckweiler, University of Nebraska, Kearney zuckweilerkm@unk.edu
- Information Technology Issues Subhashish Samaddar, Georgia State University s-samaddar@gsu.edu
- In the News Carol Latta, Decision Sciences Institute clatta@gsu.edu
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- Membership Roundtable Gyula Vastag, University of Pannonia/ Corvinus University of Budapest gyula.vastag@uni-corvinus.hu
- Production/Operations Management Daniel A. Samson, University of Melbourne, Australia d.samson@unimelb.edu.au

#### Research Issues

Mahyar Amouzegar, California State Polytechnic University, Pomona mahyar@csupomona.edu

# **OFFICERS' NOMINATIONS**

The Institute's 2013-14 Nominating Committee invites your suggestions for nominees to be considered for the offices of President-Elect, Secretary, and Vice Presidents to serve on the Institute's Board of Directors, beginning in 2015.

Your recommendations should include the affiliation of each nominee, the office recommended for the nominee, and a brief statement of qualifications of the nominee.

Please send your recommendations by no later than October 1st to the Chair of the Nominating Committee, c/o the Decision Sciences Institute, Georgia State University, J. Mack Robinson College of Business, University Plaza, Atlanta, GA 30303. There are no exceptions to the October 1st deadline.

The Nominating Committee is most appreciative of your assistance.

Onice
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Nominee's Name & Affiliation

Statement of Qualifications

Nominator's Name & Affiliation\_

# FELLOWS' NOMINATIONS

The designation of Fellow is awarded to active supporters of the Institute for outstanding contributions in the field of decision sciences. To be eligible, a candidate must have achieved distinction in at least two of the following categories: (1) research and scholarship, (2) teaching and/or administration (3) service to the Decision Sciences Institute. (See the current list of DSI Fellows on this page.)

In order for the nominee to be considered, the nominator must submit in electronic form a full vita of the nominee along with a letter of nomination which highlights the contributions made by the nominee in research, teaching and/or administration and service to the Institute. Nominations must highlight the nominee's contributions and provide appropriate supporting information which may not be contained in the vita. A candidate cannot be considered for two consecutive years.

This information should be sent by no later than October 1st to the Chair of the Fellows Committee, Decision Sciences Institute, Georgia State University, J. Mack Robinson College of Business, University Plaza, Atlanta, GA 30303. There are no exceptions to the October 1st deadline.

#### **Decision Sciences Institute Fellows**

Adam, Everett E., Ir., Univ. of Missouri-Columbia Anderson, John C., Univ. of Minnesota Benson, P. George, College of Charleston Beranek, William, Univ. of Georgia Berry, William L., The Ohio State Univ. Bonini, Charles P., Stanford Univ. Brightman, Harvey J., Georgia State Ūniv. Buffa, Elwood S.\*, Univ. of California-Los Angeles Cangelosi, Vincent\*, Univ. of Southwest Louisiana Carter, Phillip L., Arizona State Univ. Chase, Richard B., Univ. of Southern California Chervany, Norman L., Univ. of Minnesota Clapper, James M., Aladdin TempRite Collons, Rodger D., Drexel Univ. Couger, J. Daniel\*, Univ. of Colorado-Colorado Springs Cummings, Larry L.\*, Univ. of Minnesota Darden, William R.\*, Louisiana State Univ. Davis, K. Roscoe, Univ. of Georgia Davis, Mark M., Bentley College Day, Ralph L.\*, Indiana Univ. Digman, Lester A., Univ. of Nebraska-Lincoln Dock, V. Thomas, Maui, Hawaii Ebert, Ronald I., Univ. of Missouri-Columbia Ebrahimpour, Maling, Univ. of South Florida-St. Petersburg Edwards, Ward, Univ. of Southern California Evans, James R., Univ. of Cincinnati Fetter, Robert B., Yale Univ. Flores, Benito E., Texas A&M Univ. Flynn, Barbara B., Indiana Univ. Franz, Lori S., Univ. of Missouri-Columbia Ghosh, Soumen, Georgia Tech Glover, Fred W., Univ. of Colorado at Boulder Gonzalez, Richard F., Michigan State Univ. Grawoig, Dennis E.\*, Boulder City, Nevada Green, Paul E., Univ. of Pennsylvania Groff, Gene K., Georgia State Univ. Gupta, Jatinder N.D., Univ. of Alabama in Huntsville Hahn, Chan K., Bowling Green State Univ. Hamner, W. Clay, Duke Univ. Hayya, Jack C., The Pennsylvania State Univ. Heineke, Janelle, Boston Univ. Hershauer, James C., Arizona State Univ. Holsapple, Clyde W., Univ. of Kentucky Horowitz, Ira, Univ. of Florida Houck, Ernest C.\*, Virginia Polytechnic Institute and State Univ. Huber, George P., Univ. of Texas-Austin Jacobs, F. Robert, Indiana Univ. Jones, Thomas W., Univ. of Arkansas-Fayetteville Kendall, Julie E., Rutgers Univ. Kendall, Kenneth E., Rutgers Univ. Keown, Arthur J., Virginia Polytechnic Institute and State Univ. Khumawala, Basheer M., Univ. of Houston Kim, Kee Young, Yonsei Univ. King, William R., Univ. of Pittsburgh Klein, Gary, Univ. of Colorado, Colorado Springs Koehler, Anne B., Miami Univ. Krajewski, Lee J., Notre Dame Univ. LaForge, Lawrence, Clemson Univ. Latta, Carol J., Georgia State Univ. Lee, Sang M., Univ. of Nebraska-Lincoln Luthans, Fred, Univ. of \*deceased Nebraska-Lincoln Mabert, Vincent A., Indiana Univ.

Malhotra, Manoj K., Univ. of South Carolina Malhotra, Naresh K., Georgia Institute of Technology Markland, Robert E., Univ. of South Carolina McMillan, Claude,\* Univ. of Colorado at Boulder Miller, Jeffrey G., Boston Univ. Monroe, Kent B., Univ. of Illinois Moore, Laurence J., Virginia Polytechnic Institute and State Univ. Moskowitz, Herbert, Purdue Univ. Narasimhan, Ram, Michigan State Univ Neter, John, Univ. of Georgia Nutt, Paul C., The Ohio State Univ. Olson, David L., Texas A&M Univ. Perkins, William C., Indiana Univ. Peters, William S., Univ. of New Mexico Philippatos, George C., Univ. of Tennessee-Knoxville Ragsdale, Cliff T., Virginia Polytechnic Institute & State Univ. Raiffa, Howard, Harvard Univ. Rakes, Terry R., Virginia Polytechnic Institute & State Univ. Reinmuth, James R., Univ. of Oregon Ritzman, Larry P., Boston College Roth, Aleda V., Clemson Univ. Sanders, Nada, Texas Christian Univ. Schkade, Lawrence L., Univ. of Texas at Arlington Schniederjans, Marc J., Univ. of Nebraska-Lincoln Schriber, Thomas J., Univ. of Michigan Schroeder, Roger G., Univ. of Minnesota Simone, Albert J., Rochester Institute of Technology Slocum, John W., Jr., Southern Methodist Univ. Smunt, Timothy, Univ. of Wisconsin-Madison Sobol, Marion G., Southern Methodist Univ. Sorensen, James E., Univ. of Denver Sprague, Linda G., China Europe International Business School Steinberg, Earle, Touche Ross & Company, Houston, TX Summers, George W.\*, Univ. of Arizona Tang, Kwei, Purdue Univ. Taylor, Bernard W., III, Virginia Polytechnic Institute and State Univ. Troutt, Marvin D., Kent State Univ. Uhl, Kenneth P.\*, Univ. of Illinois Vazsonyi, Andrew\*, Univ. of San Francisco Voss, Christopher A., London Business School Ward, Peter T., Ohio State Univ. Wasserman, William, Syracuse Univ. Wemmerlöv, Urban, Univ. of Wisconsin-Madison Wheelwright, Steven C., Harvard Univ. Whitten, Betty J., Univ. of Georgia Whybark, D. Clay, Univ. of North Carolina-Chapel Hill Wicklund, Gary A., Capricorn Research Winkler, Robert L., Duke Univ.

Woolsey, Robert E. D., Colorado School of Mines Wortman, Max S., Jr.\*, Iowa State

Univ. Zmud, Robert W., Florida State Univ.

# DECISION SCIENCES INSTITUTE

# 2012 Annual Meeting Registration Form • San Francisco, California • November 17-20, 2012

All attendees must register for the meeting. Conference registrations must be postmarked by October 29, 2012, to avoid a late fee of \$50. After October 29, requests for cancellation refunds will not be accepted. Mail form and payment for registration to: Decision Sciences Institute, 75 Piedmont Avenue, Suite 340, Atlanta, GA 30303, fax 404-413-7714.

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We would appreciate your answers to the following questions, which will help us plan this and future meetings.

1. Where will you stay in San Francisco? 6. What is your primary regional a. Conference hotel affiliation: □ b. Other (please specify) □ b. European Region **2.** Type of accommodation: C. Indian Subcontinent Region 🖬 a. Single 🖬 b. Double 🖵 d. Mexico Region e. Midwest Region **3.** Date of arrival: 🖵 a. Fri. (11/16) □ b. Sat. (11/17) 🖵 c. Sun. (11/18) □ i. Western Region □ d. Mon. (11/19) 🛛 j. At-Large □ e. Tues. (11/20) □ k None 4. Do you plan to attend: □ a. Sunday's luncheon? Placement?

- □ b. Monday's reception?
- C. Tuesday's luncheon?
- □ d. All? e. None?

5. Interest Area (check one):

#### a. Academic Administration

- **b**. Accounting C. Economics
- 🖵 d. Finance
- e. Health Care Systems
   f. Innovative Education
- g. International Business
   h. Marketing
- i. Microcomputer Systems & Apps. ☐ j. MIS/DSS
- k. Managerial Problem-Solving
- L. Organizational Behavior
- m. Organizational Theory
- □ n. Manufacturing/Service Management o. Public/Nonprofit Management
- p. Quantitative Techniques & Meth.
- **Q** q. Statistics and Decision Theory
- $\Box$  r.  $\Box$  s. Strategic Management & Policy
- Technology and Innovation
- L. E-commerce
- 🖵 u. Other
- 🖵 z. None

- a. Asia-Pacific Region

- ☐ f. Northeast Region
- **q**. Southeast Region
- h. Southwest Region

7. What is your interest in

- □ a. As employer and employee
- ☐ b. Employee only
- C. Employer only
- d. None

8. What was the primary reason you decided to attend the annual meeting?

- a. Annual Meeting in general
- L b. Job Placement C. Doctoral Student Consortium
- d. New Faculty Development
- Consortium
- e. Program Miniconferences
- ☐ f. Professional Devel. Program

9. D Please check if you are a member of Alpha lota Delta and would like to be identified as such at the Annual Meeting.

Member and non-member fees for all registration categories include Sunday's luncheon, Monday's reception, Tuesday's award luncheon, and the CD-ROM Proceedings (see information below about the Proceedings).

The Annual Meeting Proceedings will be produced in CD-ROM format and is included in the conference registration fee for all registered attendees. If you DO NOT wish to receive the Proceedings, please indicate below. Additional CD-ROM Proceedings can be purchased at a cost of \$25 each, but must be ordered by October 1, 2012 (see form below).

**I DO NOT** wish to receive the Annual Meeting Proceedings.

Member registration	\$325.00	
2012-13 Member dues renewal (For the exact amount owed, please refer to the dues renewal notice previously		
mailed to you.)	160.00	
Non-Member registration		
( Please check if you desire membership benefits. This fee entitles you to one year of		
membership in the Institute.)	485.00	
Student member registration	80.00	
2012-13 Student dues renewal		
(For the exact amount owed, please refer		
to the dues renewal notice previously mailed to you.)	25.00	
Student Non-Member registration		
( Please check if you desire membership benefits. This fee entitles you to one year of		
membership in the Institute.)	105.00	
Emeritus Member registration	80.00	
Emeritus Non-Member registration	115.00	
Future Suppley's luncheser (s) @ \$45.71 so the		
Extra Sunday's luncheon(s) @ \$46.71 each		
Extra Tuesday's awards luncheon(s) @ \$46.71 each		
Extra CD-ROM Proceedings @ \$25.00 each		
After October 29, 2012 (LATE FEE)	50.00	
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CREDIT CARD INFORMATION:  Visa  Discover	
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# INSTITUTE CALENDAR

### NOVEMBER 2012

#### November 17 - 20

42nd Annual Meeting of the Decision Sciences Institute will be held in San Francisco at the Marriott Marquis. www.decisionsciences.org/annualmeeting/

## DECEMBER 2012

December 27 - 29 The 6th Conference of the Indian Subcontinent Decision Sciences Institute will be held in Hyderabad, India.

# JANUARY 2013

#### January 31

Deadline for paper submission. *Decision Sciences Journal* is publishing a focused issue on "Management of Innovation Within and Across Borders."

# FEBRUARY 2013

#### February 19 - 24

The Southeast DSI Region will hold its annual meeting in the historic district of Charleston, SC, at the DoubleTree. www.sedsi.org

# MARCH 2013

#### March 12 - 16

The Southwest DSI Region will hold its annual meeting in Alburquerque, NM, at the Alburquerque Convention Center. www.swdsi.org

www.swusi.org

### March 26 - 29

The Western DSI Region will hold its annual meeting in Long Beach, CA. www.wdsinet.org

# APRIL 2013

#### April 5 - 7

The Northeast DSI Region will hold its annual meeting in New York. www.nedsi.org

#### April 18 - 20

The Midwest Region will hold its annual meeting at Kent State. www.pom.edu/mwdsi/

# NOVEMBER 2013

#### November 16 - 19 The 43rd Annual Meeting of the Decision

**Sciences Institute** will be held in Baltimore, Maryland, at the Baltimore Waterfront Marriott.

For updated 2013 regional meetings listings, visit www.decisionsciences.org/ regions/default.asp





Name, Institution or Firm

Address ( Home Business)

Dues Schedule: Rene	wal First Time	Lapsed
(circle one) U.S./Can. International		
Regular Membership	\$160	\$160
Student Membership		
(Student membership requires signature c		
Emeritus Membership	re of member as a decla	\$35 ration of emeritus
status.)		
Institutional Membership	aublications and special an	nouncomonte
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**DECISION SCIENCES INSTITUTE** I. Mack Robinson College of Business University Plaza Georgia State University Atlanta, GA 30303

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